



RELEASE OF LIABILITY LETTER FOR THE TRANSPORTATION OF PETS, EMOTIONAL SUPPORT ANIMALS, AND/OR SERVICE ANIMALS



Origin:	Destination:	Flight No:	Full Name of the Owner:	Animal's Name:
Animal's name:	Type of Animal: Dog <input type="checkbox"/> Cat <input type="checkbox"/>	Breed:	Sex: Male <input type="checkbox"/> Female <input type="checkbox"/>	Transportation: Cabin <input type="checkbox"/> Checked <input type="checkbox"/>
Animal Classification:	Service Animal <input type="checkbox"/> Emotional Support Animal <input type="checkbox"/>	Pet: <input type="checkbox"/>		

Aeroenlaces Nacionales, S.A. de C.V. ("Viva"):

Through this letter, I confirm that I have been informed about the possible risks and legal requirements for the transportation of a Pet / Emotional Support Animal / Service Animal, whether in the passenger cabin or in the cargo hold.

Therefore, I declare under penalty of perjury that I comply with all the requirements set forth by Viva, as well as with the applicable and current regulations of the destination for its transportation, including but not limited to those outlined in this form.

I declare that the Pet / Emotional Support Animal / Service Animal is fit and in adequate medical condition to travel by air. Additionally, I acknowledge that brachycephalic breeds are prone to developing respiratory syndromes. If I choose to transport an animal classified as a brachycephalic breed, I release Viva from all liability for any potential harm or death the animal may suffer during or as a result of the service.

I release Viva and its personnel from any liability arising from pre-existing injuries or even the death of the transported animal.

I acknowledge and accept that during the transportation service, I am solely responsible for any damage that the transported animal may cause to the aircraft, its components, or other passengers' luggage, as well as for any injuries caused to any passenger, crew member, or ground personnel of Viva. Therefore, I hereby release Viva from any civil, criminal, administrative, or any other type of liability for any damage, injury, or general risks that the transported animal may cause.

For the provision of the air transportation service for the Pet / Emotional Support Animal / Service Animal, and to fulfill my obligations, I attach the following documents and elements to this release of liability letter:

- Vaccination Certificate on official letterhead, including the veterinarian's professional license number, confirming the administration of the rabies vaccine (valid for one year from the date of administration) and up-to-date deworming (not older than six months).
- Health Certificate on official letterhead, including the veterinarian's professional license number, issued within five days before the flight date.
- For service animals, the passenger must present documentation proving the animal's service status. This may include, but is not limited to:
 - Identification of the animal issued by an animal health authority or a recognized organization.
 - A medical document from a treating institution confirming that the passenger has a disability or requires the animal for mobility and/or assistance.Guide dogs must wear a harness and an identification tag around their neck.
- For emotional support or psychiatric assistance animals, the passenger must present a recent document (dated within one year of the flight) issued by a specialized mental health professional, stating that the passenger requires the animal to travel by air.
- For cat transportation, they must remain inside their carrier at all times without exception.

The Pet / Emotional Support Animal / Service Animal must travel on the same flight as its owner. If Viva incurs additional expenses due to non-compliance with this provision, the passenger agrees to pay all additional costs incurred for transporting the animal.

Viva may deny boarding or service if any provision stated in this letter is not met, particularly regarding breeds classified as dangerous, aggressive, or nervous, which could cause injury, damage, or harm to others.

I DECLARE UNDER PENALTY OF PERJURY THAT I AM AWARE OF THE POSSIBLE RISKS OF TRAVELING WITH A PET / EMOTIONAL SUPPORT ANIMAL / SERVICE ANIMAL AND THAT I HAVE READ VIVA'S TERMS AND CONDITIONS REGARDING THE REQUIREMENTS FOR ANIMAL TRANSPORTATION SERVICES.

Full Name:	Signature:	Date:
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