



**LETTER OF RESPONSIBILITY  
FOR DOMESTIC ANIMALS (PETS),  
EMOTIONAL SUPPORT ANIMALS  
AND SERVICE ANIMALS**



From: \_\_\_\_\_ To: \_\_\_\_\_ Flight: \_\_\_\_\_ Date \_\_\_\_\_

Owner's name: \_\_\_\_\_ Animal's name: \_\_\_\_\_

Animal's age: \_\_\_\_\_ Animal type: Dog  Cat  Breed: \_\_\_\_\_ Sex: Male  Female

Type of service: Domestic (Pet)  Emotional Support  Service

In case of selecting "Pet", indicate the type of transportation: In the cabin  In cargo

AEROENLACES NACIONALES, S.A. DE C.V., ITS AFFILIATES AND/OR SUBSIDIARIES (AS A WHOLE VIVA AEROBUS):

I hereby confirm that I have received from VIVA AEROBUS all the information related to the possible risks to which the Domestic Animal (Pet) / Emotional Support Animal / Service Animal may be exposed, when traveling in the passenger cabin or in the cargo compartment of VIVA AEROBUS aircraft, as applicable.

I declare under protest of telling the truth, that I have complied with all the requirements requested by VIVA AEROBUS, as well as the applicable and current regulations for its transportation, among which, by way of example but not limited to, is that the Pet / Emotional Support Animal / Service Animal is fit and in adequate medical conditions to travel by air.

By virtue of the foregoing, I hereby release VIVA AEROBUS from all liability, whether civil, criminal and/or of any other nature, with respect to any damage and/or in general any risk that the Pet / Emotional Support Animal / Service Animal may suffer while traveling with VIVA AEROBUS, including but not limited to, severe health complications or even the death of the Pet / Emotional Support Animal / Service Animal due to natural causes and/or syndromes typical of the breed, such as the respiratory syndrome that affects some species before, during or after the flight and/or as a consequence of the same respiratory syndrome. I understand that Domestic Animals (Pet) / Emotional Support Animals / Service Animals of breeds considered as brachycephalic are more prone to develop Respiratory Syndrome, therefore VIVA AEROBUS reserves the right to transport Domestic Animals / Emotional Support Animals / Service Animals of breeds considered as brachycephalic in the passenger cabin only, provided that the Undersigned complies with the requirements requested by the provisions of Article 107 of the Regulations of the Civil Aviation Law, NOM-EM-121-SCT3-2017, as well as by VIVA AEROBUS (for more information please consult <https://www.vivaaerobus.com/en-mx/legal/terminos-y-condiciones>).

For the foregoing, I \_\_\_\_\_ (Passenger name) do not reserve any right and/or future action against Aeroenlaces Nacionales, S.A. de C.V., its personnel, affiliated companies, subsidiaries, ground agents, traffic, executives, officers, officials, employees, lawyers, directors, agencies, insurers, reinsurers, representatives, assignees, related entities, among others, whether in criminal, civil, commercial and/or administrative matters, present, past or future, related to the transportation of my Domestic Animal (Pet) / Emotional Support Animal / Service Animal referred to in this Letter of liability.

For the purposes of this Letter of Responsibility, brachycephalic breeds are considered to be those indicated in paragraphs 9.9.3 and 9.9.4 of the Terms and Conditions of Viva Aerobus, which can be consulted at: <https://www.vivaaerobus.com/es-mx/legal/terminos-y-condiciones>.

**I DECLARE UNDER OATH THAT I HAVE BEEN INFORMED OF THE POSSIBLE RISKS OF TRAVELING WITH A DOMESTIC ANIMAL (PET)/EMOTIONAL SUPPORT ANIMAL/SERVICE ANIMAL, AND THAT I HAVE READ THE TERMS AND CONDITIONS OF VIVA AEROBUS WHICH ESTABLISH THE REQUIREMENTS FOR VIVA AEROBUS TO TRANSPORT DOMESTIC ANIMALS (PETS)/SUPPORT ANIMALS/SERVICE ANIMALS ON BOARD ITS AIRCRAFT, IN PARTICULAR, PARAGRAPH 9.9.**

\_\_\_\_\_  
Passenger's name and signature

\_\_\_\_\_  
Name and signature of receiving agent

Remember to present this form signed by the owner of the pet/emotional support animal/service animal, with original and 3 copies of a) official identification of the owner; b) current vaccination card of the animal to be transported; c) constance of deworming; d) health certificate; e) medical prescription in case of emotional support; f) credential/certificates/constance of training in case of service animal; y, g) animal health certificate for international flights if applicable.



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From: \_\_\_\_\_ To: \_\_\_\_\_ Flight: \_\_\_\_\_ Date \_\_\_\_\_

Owner's name: \_\_\_\_\_ Animal's name: \_\_\_\_\_

Animal's age: \_\_\_\_\_ Animal type: Dog  Cat  Breed: \_\_\_\_\_ Sex: Male  Female

Type of service: Domestic (Pet)  Emotional Support  Service

In case of selecting "Pet", indicate the type of transportation: In the cabin  In cargo

AEROENLACES NACIONALES, S.A. DE C.V., ITS AFFILIATES AND/OR SUBSIDIARIES (AS A WHOLE VIVA AEROBUS):

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I declare under protest of telling the truth, that I have complied with all the requirements requested by VIVA AEROBUS, as well as the applicable and current regulations for its transportation, among which, by way of example but not limited to, is that the Pet / Emotional Support Animal / Service Animal is fit and in adequate medical conditions to travel by air.

By virtue of the foregoing, I hereby release VIVA AEROBUS from all liability, whether civil, criminal and/or of any other nature, with respect to any damage and/or in general any risk that the Pet / Emotional Support Animal / Service Animal may suffer while traveling with VIVA AEROBUS, including but not limited to, severe health complications or even the death of the Pet / Emotional Support Animal / Service Animal due to natural causes and/or syndromes typical of the breed, such as the respiratory syndrome that affects some species before, during or after the flight and/or as a consequence of the same respiratory syndrome. I understand that Domestic Animals (Pet) / Emotional Support Animals / Service Animals of breeds considered as brachycephalic are more prone to develop Respiratory Syndrome, therefore VIVA AEROBUS reserves the right to transport Domestic Animals / Emotional Support Animals / Service Animals of breeds considered as brachycephalic in the passenger cabin only, provided that the Undersigned complies with the requirements requested by the provisions of Article 107 of the Regulations of the Civil Aviation Law, NOM-EM-121-SCT3-2017, as well as by VIVA AEROBUS (for more information please consult <https://www.vivaaerobus.com/en-mx/legal/terminos-y-condiciones>).

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For the purposes of this Letter of Responsibility, brachycephalic breeds are considered to be those indicated in paragraphs 9.9.3 and 9.9.4 of the Terms and Conditions of Viva Aerobus, which can be consulted at: <https://www.vivaaerobus.com/es-mx/legal/terminos-y-condiciones>.

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\_\_\_\_\_  
Passenger's name and signature

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Name and signature of receiving agent

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