

Document Version No. 1

Issue Date: May 09, 2022

Issue and Effective Dates noted are applicable to the entirety of the tariff except as noted within specific Rule(s). Rule(s) applicable exclusively within the USA or points between the USA and Area 1/2/3 are effective immediately.

Title Page

Airline Tariff Publishing Company, Agent
International Passenger Rules and Fares

Tariff No. VB1

Containing
Local Rules, Fares & Charges
on Behalf of

Aeroenlaces Nacionales, S.A. de C.V.

Applicable to the
Transportation of Passengers and Baggage
Between Points in

USA
and Points in
Area 1

For list of participating carriers, see IPGT-1, DOT:581

This tariff is governed, except as otherwise provided herein, by Maximum Permitted Mileage Tariff No. MPM-1, DOT:424, Aircraft Type Seating Configuration Tariff No. TS-2, DOT:220 and International Passenger Governing Tariff No. IPGT-1, DOT:581, issued by Airline Tariff Publishing Company, Agent, supplements thereto and reissues thereof.

Issued by:
Alex Zoghlin, President
Airline Tariff Publishing Company, Agent

Table of Contents

Title Page	1
Table of Contents	2
Rule 1 Definitions	3
Rule 2 Standard Format of Electronic Rules	17
Rule 5 Application of Tariff	25
Rule 20 Transport of Disabled / Non-ambulatory Passengers	27
Rule 25 Refusal to Transport-Limitations of Carrier	34
Rule 40 Taxes	42
Rule 55 Liability of Carriers	43
Rule 116 Baggage Regulations	49
Rule 130 Fares	61
Rule 9998 VB-1 Table of Contents	63

Rule 1 Definitions

Africa means the area comprising all the countries on the continent of Africa, other than Algeria, Egypt, Morocco and Tunisia, but including the following islands: Comoros, Madagascar, Mauritius, Reunion, and Seychelles. (refer also to West Africa).

A national means a person who has the citizenship of a country, either by birth or by naturalization.

A resident means a person normally living in a country; provided that a more restricted definition may form part of an agreement reached locally.

Airline designator code means an identification code comprised of two-characters which is used for commercial and traffic purposes such as reservations, schedules, timetables, ticketing, tariffs, and airport display systems. Airline's designators are assigned by IATA. When this code appears on a ticket, it reflects the carrier that is marketing the flight, which might be different from the carrier operating the flight.

Arbitrary or arbitrary amount means an amount published for use only in combination with other fares for the construction of through fares.

Area 1 means all of the North and South American continents; Greenland; Bermuda; Cuba; Haiti; Dominican Republic; Puerto Rico; Jamaica; Netherlands Antilles; Trinidad; Bahamas, Leeward, Virgin and Windward islands; the state of Hawaii; Midway and Palmyra islands.

Area 2 means all of Europe (including that part of the Russian Federation lying west of the Urals) and the adjacent islands; Iceland; the Azores; all of Africa and the adjacent islands (including Ascension); that part of Asia lying west of and including Iran, Islamic Republic of and all the Middle East.

Area 3 means all of Asia except that portion included in Area 2 above; all the East Indies; Australia; New Zealand; all islands of Indonesia, Melanesia, Micronesia and Polynesia (except Midway and Palmyra islands); Guam islands; Wake Island; Marshall Islands; Mariana Islands (except Guam); Caroline Islands; Society Islands; Fiji Islands; Samoa islands; New Caledonia; Norfolk Island; and Tasmania.

Asia means the area comprised of the South Asian subcontinent and Southeast Asia.

Australasia - Australia; New Caledonia; New Zealand; New Hebrides; Fiji; Samoa; Cook Islands; Tahiti and the adjacent islands.

Baggage which is equivalent to luggage, means such articles, effects and other personal property of a passenger as are necessary or appropriate for wear, use, comfort or convenience in connection with his/her trip. Unless otherwise specified, it shall include both checked and unchecked baggage of the passenger.

Baggage check means those portions of the ticket which provide for the carriage of passenger's checked baggage and which are issued by carrier as a receipt for passenger's checked baggage.

Baggage rules means the conditions associated with the acceptance of baggage, services incidental to the transportation of baggage, allowances and all related charges. For example, baggage rules may address the following topics:

- . The maximum weight and dimensions of passenger bags, if applicable, both checked and unchecked;
- . The number of checked and unchecked passenger bags that can be transported and the applicable charges;
- . Excess and oversized baggage charges;
- . Charges related to check-in, collection and delivery of checked baggage;
- . Acceptance and charges related to special items, e.g. Surf boards, pets, bicycles, etc.;
- . Baggage provisions related to prohibited or unacceptable items, including embargoes;
- . Terms or conditions that would alter or impact the baggage allowances and charges applicable to passengers (e.g. Frequent flyer status, early check-in, pre-purchasing baggage allowance with a particular credit card); and,
- . Other rules governing treatment of baggage at stopover points, including passengers subject to special baggage allowances or charges, etc.

Baggage tag means a document issued by carrier solely for identification of checked baggage, the baggage (strap) tag portion of which is attached by carrier to a particular article of checked baggage and the baggage (claim) tag portion of which is given to the passenger.

Banker's buying rate means the rate at which, for the purpose of the transfer of funds through banking channels (i.e., other than transactions in bank notes, travelers checks and similar banking instruments,) a bank will purchase a given amount of foreign currency in exchange for one unit (or units) of a national currency of the country in which the exchange transaction takes place.

Banker's selling rate means the rate at which, for the purpose of the transfer of funds through banking channels (i.e., other than transactions in bank notes, travelers checks and similar banking instruments,) a bank will sell a

given amount of foreign currency in exchange for one unit (or units) of the national currency of the country in which the exchange transaction takes place.

Business class fare means the full fare established for a normal regular or usual service, the application of which is not dependent upon any specifically limited period of ticket validity or other special circumstances. Unless otherwise specified, for the application of the provisions of this tariff, business class fares shall be considered to include all year OW/RT/CT travel.

Calendar week means a period of seven days starting at 12:01 a.m. Sunday and ending at 11:59 p.m. of the following Saturday, provided that when a carrier offers only once a week service between two points, it shall mean a period of eight days commencing with 12:01 a.m. On the day the flight operates.

Caribbean area means the area comprising Anguilla, Antigua, Aruba, Barbados, Bonaire, Cayman Islands, Cuba, Dominica, Dominican Republic, Grenada, Guadeloupe, Haiti, Jamaica, Martinique, Nevis, St. Kitts, St. Lucia, St. Martin, St. Vincent, Trinidad and Tobago.

Carriage which is equivalent to transportation, means carriage of passenger and/or baggage by air.

Carrier means any or all of the participating carriers named in this tariff.

Central Africa - Malawi, Zambia and Zimbabwe.

Central America means the area comprising Belize, Costa Rica, El Salvador, Guatemala, Honduras, and Nicaragua.

Checked baggage which is equivalent to registered luggage, means baggage of which carrier takes sole custody and for which carrier has issued a baggage check and baggage (claim) Tag(s).

Check-in deadline means the time limit specified by the carrier by which the passenger must have completed check-in formalities and received a boarding pass.

Child means a person who has reached his/her second birthday but not his/her 12th birthday as of the date of commencement of travel.

Circle trip - Normal fares means travel from a point and return thereto by a continuous, circuitous air route including travel comprising two fare components but which do not meet the conditions of the round-trip definition.

Circle Trip - Special Fares means travel from a point and return thereto by a continuous, circuitous air route including travel comprising only two international fare components which do not meet the conditions of the round trip definition.

Civil Aeronautics Board means Department of Transportation.

Civil Aeronautics Board of the United States of America means Department of Transportation.

Conjunction ticket means two or more tickets concurrently issued to a passenger and which together constitute a single contract of carriage.

Consequential damages means damages which are reasonable out of pocket expenses and other provable damages incurred by passenger as the consequence of the loss, damage, or delay in the delivery of such personal property.

Continental U.S.A. means the 48 contiguous federated states and the federal District of Columbia of the United States of America.

Convention means the convention for the unification of certain rules relating to international carriage by air, Montreal convention.

Country of commencement of transportation means the country from which travel on the first international sector takes place.

Country of payment means the country where payment is made by the purchaser to the airline or its agent; payment by cheque, credit card or other banking instruments shall be deemed to have been made at the place where such instrument is accepted by the airline or its agent.

Date of transaction means the date of issuance of the ticket, MCO or PTA.

Days means full calendar days, including Sundays and legal holidays; provided that for purposes of notification the balance of the day upon which notice is dispatched shall not be counted and that, for purposes of determining durations of validity, the balance of the day upon which the ticket is issued or flight commenced shall not be counted.

Destination means the ultimate destination of the passenger's journey as shown on the ticket.

Denial of Boarding occurs when a passenger is not permitted to occupy a seat on board a flight because the number of seats that may be occupied on the flight is less than the number of passengers who have

checked in by the required time, hold a confirmed reservation and valid travel documentation and are present at the boarding gate at the required boarding time.

Down line carrier means any carrier, other than the selecting carrier, who is identified as providing interline transportation to the passenger by virtue of the passenger's ticket.

East Africa means the area comprising Burundi, Djibouti, Ethiopia, Rwanda, Somalia, Kenya, Uganda and Tanzania.

Eastbound means travel from a point in Area 1 to a point in areas 2 and 3 via the Atlantic Ocean, or travel from a point in Area 3 to a point in Area 1 via the Pacific Ocean.

Eastern Hemisphere means the area comprised of Africa, Asia/Area 3, Europe, and the Middle East for travel via the Atlantic Ocean.

Economy class fare means the full fare established for a normal, regular or usual service, the application of which is not dependent upon any specifically limited period of ticket validity or other special circumstances. Unless otherwise specified, for the application of the provisions of this tariff, economy fares shall be considered to include all year OW/RT/CT and on-season (peak) and off-season (basic) fares for coach/economy class travel.

Endorsement - The transfer of authority required when a passenger with an international ticket wishes to rebook to a carrier other than the carrier shown on the ticket.

Europe means the area comprised of Albania, Algeria, Andorra, Austria, Azores, Balearic islands, Belgium, Bulgaria, Canary Islands, Czech Republic, Denmark, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Liechtenstein, Luxembourg, Madeira, Malta, Monaco, Morocco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Spain, Sweden, Switzerland, Tunisia, Turkey (in Europe and Asia), United Kingdom, Russian Federation (west of the Urals), and Yugoslavia.

Exchange mean the issuance of a new ticket for a totally unused ticket necessitated by a change to the carrier, flight, date, class of service or sector of the first flight coupon of the ticket.

Fare component means a portion of an itinerary between two consecutive fare construction points. If the journey has only one fare component, the points of origin and destination are the only fare construction points.

Fare construction points means the terminal points of a fare component (these are also termed fare break points)

Fare direct means for fare construction purposes, a fare between two points without the application of fare construction calculations

Flight coupons means that portion of a ticket annotated "good for passage" or a segment(s) of an electronic ticket

Foreign air transportation means transportation between a point in the United States and a point outside thereof.

Freedom rights

- (1) Third freedom - The right to deplane traffic in the foreign country that has been enplaned in the home country of the carrier.
- (2) Fourth freedom - The right to enplane traffic in the foreign country that is bound for the home country of the carrier.
- (3) Fifth freedom - The right to enplane traffic in one foreign country and to deplane traffic in another foreign country.

Gateway means to the last U.S.A. point prior to departure on the Transatlantic/Transpacific leg of a trip or the first point of arrival in the U.S.A.

Hospitalization means confinement/admittance to a hospital on an in-patient basis for at least one night.

Note: Out-patient care does not constitute hospitalization.

IATA rate of exchange (ROE) means the rate of exchange notified by IATA quarterly to convert local currency fares to a NUC and to convert total NUC amounts to the currency of the country of commencement of transportation.

Iberia or Iberian Peninsula means the area comprised of Gibraltar, Portugal (including Madeira), and Spain (including the Balearic and Canary Islands).

Immediate family except as otherwise indicated, mean spouse, children, adopted children, sons-in-law, daughters-in-law, grandchildren, brothers, brother-in-law, sisters, sisters-in-law, parents, fathers-in-law, mothers-in-law and grandparents.

Indian subcontinent means the area comprising Afghanistan, Bangladesh, India, Nepal, Pakistan, and Sri Lanka.

Indirect route means any scheduled continuous air route other than a direct route.

Interline agreement means an agreement between two or more carriers to co-ordinate the transportation of passengers and their baggage from the flight of one air

carrier to the flight of another air carrier (through to the next point of stopover).

Interline travel means travel involving multiple air carriers listed on a single ticket that is purchased via a single transaction.

Intermediate fare means the full fare established for a normal, regular or unusual service, the application of which is not dependent upon any specifically limited period of ticket validity or other special circumstances. Unless otherwise specified, for the application of the provisions of this tariff, intermediate fares shall be considered to include all year OW/RT/CT/OJ.

International carriage means carriage in which according to the contract of carriage, the place of departure and any place of landing are situated in more than one state. As used in this definition, the term "state" includes all territory subject to the sovereignty, suzerainty, mandate, authority or trusteeship thereof, international carriage as defined by the Montreal Convention means any carriage in which, according to the agreement between the parties, the place of departure and the place of destination, whether or not there be a break in the carriage or a transshipment, are situated either within the territories of two States Parties, or within the territory of a single State Party if there is an agreed stopping place within the territory of another State, even if that State is not a State Party. Carriage between two points within the territory of a single State Party without an agreed stopping place within the territory of another State is not international carriage for the purposes of this Convention.

Interstate transportation means transportation between a point in any state of the United States or the District of Columbia and a point in any other state of the United States or the District of Columbia.

Issuing carrier means the carrier which issues the ticket.

Journey means all points on the ticket. Also called the itinerary.

Large Carrier is a carrier that has transported a worldwide total of two million passengers or more during each of the two preceding calendar years

Local combination means combination of two fare components (normal and special fare or two different special fare types) to create a single pricing unit - provided the second fare component returns to the country of origin of the first fare component.

Note: 1) Scandinavia is considered one country.

Local currency fares means fares and related charges expressed in the currency of the country of commencement of

travel, as defined in "local currency fares and charges".

Marketing carrier means the carrier that sells flights under its code.

Micronesia means the area comprising Johnston Island, Koror, Kwajalein, Majuro, Ponape, Saipan, Truk and Yap.

Mid-Atlantic means the area comprised of Antigua, Aruba, Bahamas, Barbados, Bermuda, Bonaire, Cayman Islands, Cuba, Curacao, Dominica, Dominican Republic, French Guiana, Grenada, Guadeloupe, Guyana, Haiti, Jamaica, Martinique, St. Kitts-Nevis-Anguilla, Saint Lucia, St. Martin, St. Vincent, Surinam, Trinidad and Tobago.

Middle East means the area comprised of Bahrain Island; Cyprus; Egypt; Iran, Islamic Republic of; Iraq; Israel; Jordan; Kuwait state; Lebanon; Oman; People's democratic Republic of Yemen (Southern Yemen); Qatar; Saudi Arabia; Sudan; Syrian Arab Republic; United Arab Emirates and Yemen Arab Republic.

Minor means an infant who has not reached his/her second birthday, a child over two years who has not reached his/her twelfth birthday.

Miscellaneous charges order (MCO) means a document issued by a carrier or its agents requesting issue of an appropriate passenger ticket and baggage check or provision of services to the person named in such document. This is also referred to as electronic miscellaneous document (EMD).

Month means a period of time starting with any date in a month and ending with the same date in the following month. In the event the same date does not occur in the following month, then this period will end on the last day of that month.

Most significant carrier (MSC) means is determined by a methodology, established by IATA (resolution 302), which establishes, for each portion of a passenger's itinerary where baggage is checked through to a new stopover point, which carrier will be performing the most significant part of the service. For travelers under the resolution 302 system, the baggage rules of the MSC will apply. For complex itineraries involving multiple checked baggage points, there may be more than one MSC, resulting in the application of differing baggage rules through an itinerary.

Most significant carrier - IATA resolution 302 as conditioned by the agency means in this instance, the MSC is determined by applying IATA resolution 302 methodology as conditioned by the agency. The agency's reservation has stipulated that only a single set of baggage rules may apply

to any given interline itinerary. The aim of the agency's reservation is to allow the selecting carrier to use the MSC methodology to determine which carrier's baggage rules apply to an international interline itinerary, while reinforcing the role of tariffs in the determination of which carrier's rules apply.

National – A person who has the citizenship of a country, either by birth or by naturalization.

Normal fare means the highest fare established for first, economy, business class service, the application of which is not dependent upon any specially limited period of ticket validity or other special circumstances.

Normal fare open jaw means travel from one country and return thereto, comprising two international fare components only and where

- a) Origin open jaw: The outward point of departure in the country of unit origin and the inward point of arrival in the country of unit origin are different, or
- b) Turnaround open jaw: The outward point of arrival and the inward point of departure are different, or
- c) Double open jaw: The outward point of departure in the country of unit origin and the inward point of arrival in the country of unit origin are different (origin jaw) and the outward point of arrival and the inward point of departure are different (turnaround open jaw).

North America means the area comprising Alaska, Canada, continental U.S.A. And Mexico.

North/central Pacific means all routes between points in the U.S.A. And points in Area 3, except points in the southwest Pacific, as defined below via the Pacific Ocean.

NUC means the neutral unit of construction.

On-line tariff data base means the remotely accessible, on-line version, maintained by the filer, of (1) the electronically filed tariff data submitted to the "Official D.O.T. Tariff database," and (2) the departmental approvals, disapprovals and other actions, as well as departmental notations concerning such approvals, disapprovals or other actions, that subpart of the proposed part 221 requires the filer to maintain in its database. The term "Official D.O.T. Tariff database" means those data records (as set forth in sections 221.283 and 221.286 of the rule) which would be in the custody of, and maintained by the department of transportation.

One way sub journey means part of a journey wherein travel from

one country does not return to such country and for which the fare is assessed as a single pricing unit using one way fares.

Open-jaw - (Special fares) means travel comprising only two international fare components with a surface break(s) which, unless otherwise specified in a special fares resolution, may be between any two points/countries in the area(s) of unit origin and/or turnaround for which the special fare resolution applies and for which the fare is assessed as a single pricing unit using half round trip fares in this context.

- a) For a "turnaround open jaw" the outward point of arrival and the inward point of departure are different, or
- b) For "origin open jaw" the outward point of departure and the inward point of arrival are different, or
- c) For "single open jaw" either (a) or (b) applies, or
- d) For "open jaw" any combination of the above may apply.

Operating carrier means the carrier that operates the actual flight.

Other charges means charges such as taxes, fees, etc. Not to be shown in the fare construction box of the ticket excluding excess baggage charges.

Overseas transportation means transportation between a point in any state of the United States or the District of Columbia and a point in a territory of possession of the United States.

Participating carrier means includes both the selecting carrier and down line carriers who have been identified as providing interline transportation to the passenger by virtue of the passenger's ticket.

Passenger means any person, except members of the crew, carried or to be carried in an aircraft with the consent of carrier.

Passenger coupon means that portion of the passenger ticket constituting the passenger's written evidence of the contract of carriage.

Point of turnaround means the farthest geographical fare break on the pricing unit measured from the point of unit origin (Not applicable to one way pricing units).

Pricing unit means a journey or part of a journey which is priced as a separate entity, i.e. Is capable of being

ticketed separately.

Rebooking means a change to the reservation data without a change to the ticketed points.

Reissue means the issuance of a revised ticket necessitated by a change to other than the first flight coupon of the ticket or a change to other than the carrier, flight, date or sector of the first flight coupon of the ticket.

Related charges means those charges to be shown in the fare construction box of the ticket and excess baggage charges.

Rerouting means any change to ticketed points.

Reservations means the allotment in advance of seating or sleeping accommodation for a passenger or of space or weight capacity for baggage or goods.

Resident means a person legally living in a given country.

Return sub journey means part of a journey wherein travel is from a point/country and return thereto and for which the fare is assessed as a single pricing unit using half round trip fares – round trip, circle trip, normal fare open jaw, also applicable to special fare open jaw returning to the same or another country.

Round trip means travel entirely by air from a point to another point and return to the original point comprising two half round trip fare components only, for which the applicable half round trip fare for each fare component, measured from the point of unit origin, is the same for the routing travelled; provided that this definition shall not apply to round the world travel.
If the fare to be used differ through class of service/seasonality/day of week/ carrier variations, the outbound fare shall be used also for the inbound fare component for the purpose of determining if the pricing unit is a round trip.

Round the world (RTW) means travel from a point and return thereto which involves only one crossing of the Atlantic Ocean and one crossing of the Pacific Ocean.

Scandinavia means the areas comprised of Norway, Sweden and Denmark (excluding Greenland).

Selected carrier means the carrier whose baggage rules apply to the entire interline itinerary.

Selecting carrier means the carrier whose designator code is identified on the first segment of the passenger's ticket at the beginning of an interline itinerary issued on a single

ticket.

Side trip - Travel from and/or to an enroute point of a fare component

Side trip combination means combination of a pricing unit at an enroute point of a fare component.

Small Carrier means any carrier that is not a large carrier. The small carrier has the same obligations as a large carrier towards a passenger that it carries on behalf of a large carrier under a commercial agreement with that carrier.

Single ticket means a document that permits travel from origin to destination. It may include interline/codeshare and intra-line segments. It may also include end-to-end combinations (i.e., stand-alone fares that can be bought separately but combined together to form one price).

South America means the area comprising Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, French Guiana, Guyana, Panama, Paraguay, Peru, Suriname, Uruguay and Venezuela.

South Asian subcontinent means the area comprised of Afghanistan, Bangladesh, Bhutan, India, Maldives, Nepal, Pakistan, and Sri Lanka.

Southeast Asia means the area comprised of Brunei, Burma, China, Guam, Hong Kong, Indonesia, democratic Kampuchea, Laos People's democratic Republic, Malaysia, Mongolia, Philippines, Singapore, province of Taiwan, Thailand, Russian Federation (east of the Urals) and Vietnam.

Southern Africa means the area comprised of Lesotho, Mozambique, South Africa, Southwest Africa (Namibia) and Swaziland.

Southwest Pacific means that portion of Area 3 which includes Australia, Cook Islands, Ellice islands, Fiji islands, Gilbert islands, Loyalty Islands, Polynesian islands, Samoa islands, Society Islands, Solomon Islands, New Caledonia, New Zealand, New Hebrides islands, Norfolk islands, Papua, New Guinea, Tasmania, and Tonga.

Special fare means a fare other than normal fare.

Stopover takes place when a passenger breaks the journey at an intermediate point and is not scheduled to depart on the day of arrival, or within 24 hours of arrival if there is no connection on the day of arrival.

Summary page at the end of an online purchase means a page on a carrier's web site which summarizes the details of a ticket purchase transaction just after the passenger has agreed to purchase the ticket from the carrier and has

provided a form of payment.

Tarmac Delay occurs when a flight is delayed on the tarmac after the doors of the aircraft are closed for take-off or after the flight has landed.

Through fare means a fare applicable for travel between two consecutive fare construction points via an intermediate point(s).

Ticket means either the document entitled "passenger ticket and baggage check" or an electronic ticket.

Ticketed point means points shown in the "good for passage" section of the passenger ticket plus any other point(s) used for fare construction and shown in the "fare construction box" of the passenger ticket; provided that two flight numbers or two carriers such as for an interchange flight will not be permitted on one flight coupon.

To validate means to stamp or write on the passenger ticket an indication that the passenger ticket has been officially issued by carrier.

Traffic document means ticket, MCO or any other accountable passenger traffic document.

Transatlantic sector means that portion of travel covered by a single flight coupon from the point of departure in area 1 to the point of arrival in Area 2, and vice versa.

Transfer point means any point in which a passenger transfers from the flight of one carrier to the flight of another carrier or change to another carrier flight (that is) a service bearing a different flight number of the same carrier, irrespective of whether or not a change of aircraft occurs.

Transit point means any stop at an intermediate point on the route to be travelled (whether or not a change of planes is made) which does not fall within the definition of a stopover.

Transpacific sector means the portion of travel covered by a single flight coupon from the point of departure in area 1 to the point of arrival in Area 3 and vice versa.

Trust territory or trust territory of the Pacific islands means the area comprising the Caroline Islands, Mariana Islands and Marshall Islands.

Ultimate ticketed destination means in situations where a passenger's origin is a non-Canadian point and the itinerary includes at least one stop in U.S.A, as well as at least one stop outside of U.S.A. If the stop in U.S.A is the farthest checked point

and the stop is more than 24 hours, the agency would consider the ultimate ticketed destination to be U.S.A.

Unchecked baggage which is equivalent to hand luggage means baggage other than checked baggage.

Unit destination means the ultimate stopping place of a pricing unit. Unit origin means the initial starting point of a pricing unit.

United inches means the total sum arrived at by adding the height, length, and width.

United Kingdom or U.K. means England, Scotland, Wales and Northern Ireland.

"United States of America" or "the United States" or "the U.S.A." each means, unless otherwise specified the area comprising of forty-eight (48) contiguous federated states; the federal District of Columbia; Alaska; Hawaii; Puerto Rico; St. Croix and St. Thomas of the Virgin Islands; American Samoa; the Canal Zone; Canton, Guam, Midway and Wake Islands.

Via used in conjunction with carrier two-letter abbreviation(s), means "applicable to" the carrier(s) specified when carriage is performed by such carrier(s).

West Africa means the area comprised of Angola, Benin, Burkina Faso, Cape Verde (Republic of), Cameroon, Central African Republic, Chad, Congo, Equatorial Guinea, Gabon, Gambia, Ghana, Guinea, Guinea Bissau, Ivory Coast, Liberia, Mali, Mauritania, Niger, Nigeria, Sao Tome, Senegal, Sierra Leone, Togo and Zaire.

Westbound means travel from a point in Area 2 or 3 to a point in Area 1 via the Atlantic Ocean, or from a point in Area 1 to a point in Area 2 or 3 via the Pacific Ocean.

West coast means, except as otherwise indicated, Los Angeles, California; Portland, Oregon; San Francisco, California; Seattle, Washington; and Vancouver, British Columbia.

Rule 2 Standard Format of Electronic Rules

Rule Title/Application (Category **)

This category contains the rule title and defines the application of the rule. It indicates the geographical application of the rule, type of service (first, coach, etc.), type of transportation (one way or round trip), type of journey and/or pricing unit (single open jaw, round trip, etc.) and applicability for use with joint fares, tour fares and group fares. provisions for capacity limitations, general rules which are not applicable and miscellaneous information which are not category specific will also appear here. this category will appear with every rule containing at least the rule title.

Eligibility (Category 1)

If eligibility requirements exist, ID is required at time of ticketing.

Day/time (Category 2)

Unless otherwise stated in the specific fare Rule

- (1) Midweek (X) fares are valid for travel Monday through Thursday
- (2) weekend (w) fares are valid for travel Friday through Sunday.
- (3) (Applicable between U.S. and Mexico) unless stated otherwise, the date of commencement of each international flight segment between United States and Mexico shall determine the applicable midweek or weekend fare.

Seasonality (Category 3)

- (1) Fares apply all year, except when designated with a seasonal indicator (as shown below)
- (2) when fares apply only during certain periods (referred to as a season), travel must commence during such period(s).
- (3) The date of commencement of the first outbound international sector shall determine the seasonal fare to be charged.

Flight application (Category 4)

Unless otherwise stated in the specific fare rule, travel is only valid via any VB designated flight.

Advance reservations/ticketing (Category 5)

- (1) Reservations
 - (a) Unless otherwise specified in the specific fare rule, reservations may be made any time prior to departure of a desired flight provided space is available.
 - (b) Unless otherwise specified in the specific fare rule, any advance reservation requirement in this

category refers to the number of days prior to the date of commencement of travel, from the point of origin, that reservations must be confirmed. The actual date of departure may not be included in counting the advance reservation requirement. When an advance reservation requirement is stated in months, reservations must be confirmed no later than the same day of the month when reservation deadline occurs. When there is no similar numerically designated day in the month in which the deadline occurs, the last day of the month will be considered as the deadline.

- (c) If the fare has an advance reservation requirement, the waitlist segments may not be retained beyond the reservation deadline.

(2) Payment and ticketing

- (a) If no provisions are included in the individual fare rule, or the rule states "prior to departure", then payment/ticketing may be completed any time prior to departure from point of origin.
- (b) Any advance payment/ticketing requirements stated in this paragraph refers to the number of days prior to the date of commencement of travel that payment/ticketing must be completed. The actual date of departure may not be included in counting the advance payment/ticketing requirement.

Minimum stay (Category 6)

Unless otherwise stated in the specific fare rule, return travel may commence at any time within the normal validity of the ticket which is one year from the date travel commences from the point of origin.

Minimum stay - The number of days/months counting from the day after departure, from the first international sector to the earliest day return travel may commence from the point outside the country of origin.

Maximum stay (Category 7)

Unless otherwise stated in the individual fare rule, return travel may begin at any time and passenger will be allowed to travel within the normal validity of the ticket which is one year from the date travel commences from the point of journey origin. The following general rule shall apply in determining maximum stay limitations. Maximum stay means return travel on the last continuous sector must commence by midnight of the required number of days after the date of commencement of travel from the point of origin of the pricing unit.

Stopovers (Category 8)

Intentionally left blank

Transfers (Category 9)

Intentionally left blank

Permitted combinations (Category 10)

- (1) Construction
 - (a) All fares may be combined end-on with any fare permitting such combination.
 - (b) When fares are used in end-on combination, travel must be via the fare construction points.
- (2) Combinations
 - (a) Subject to individual fare rules, any fare may be combined with any other fare, which by its own terms is combinable, provided all conditions of the fare are met subject to conditions and fare Construction principles as stated in Rule 130.
 - (b) (Applicable for combination of special fares) where combination is permitted, the conditions of the special fare (including the application section) apply only to the use of the special fare and not to any combined fares.
 - (c) All fares governed by the same rule are combinable.
 - (d) A maximum of two international fare components is permitted.
 - (e) One half of fares designated as midweek may be combined with one half of fares designated as weekend.
 - (f) When fifty percent of a published round trip fare is combined with fifty percent of another fare, and the governing provisions differ, the most restrictive conditions apply. The following provisions will determine the most restrictive conditions:
 - (i) Minimum stay (Category 6)
The longer minimum stay requirement shall apply to the entire pricing unit.
 - (ii) Maximum stay (Category 7)
The shorter maximum stay limitation shall apply to the entire pricing unit.
 - (iii) Stopovers (Category 8)
(Applicable to special and promotional type fares) The stopover provisions of each fare shall apply to the appropriate fare component for which the fare is assessed provided that the passenger will not receive more than the maximum number of permitted stops (whether free or at a charge) in the most restrictive rule.
 - (g) Reservations and ticketing (Category 5)
 - (i) The most restrictive advance reservation / ticketing requirement will apply to the entire pricing unit.
 - (h) Routing/rerouting
 - (i) The routing conditions of each fare shall apply to the appropriate fare component for which the fare is assessed.
 - (ii) The voluntary rerouting provisions of each fare shall apply to the appropriate

- fare component for which the fare is assessed.
- (iii) The involuntary rerouting provisions of each fare shall apply to the appropriate fare component for which the fare is assessed.
- (i) Cancellation and refunds
In case that a cancellation fee applies. The highest cancellation penalty will apply to the entire pricing unit.

Blackout dates (Category 11)

Restricted travel dates when applicable, apply per half round trip, no sector of the pricing unit may be flown on these days.

Surcharges (Category 12)

A so-called q - surcharge may be applicable on specific fares and/or point of sales. In this case the application is stated in a specific fare rule.

Accompanied travel (Category 13)

Unless otherwise stated in the specific fare rule, when travel with one or more other passengers is necessary to qualify for a fare, all passengers must travel together for the entire journey.

Travel restrictions (Category 14)

Intentionally left blank

Sales restrictions (Category 15)

- (1) Applicable to special/promotional fares: Unless specifically stated in the individual fare rule, fares apply only when tickets are purchased at such fares prior to commencement of travel.
- (2) Unless otherwise stated in the specific fare rule, extension of ticket validity may apply for death/illness of the passenger/traveling companion/immediate family member.

Penalties (Category 16)

As used herein "voluntary rebooking" shall refer to changes only for the flight, date or time (origin, destination and connection/stopover points are unchanged) requested by a passenger not requiring ticket reissue. Rebooking is also referred to as revalidation. As used herein, "voluntary rerouting" shall refer to any changes in reservations of flights requested by a passenger requiring reissuance of the ticket. Rerouting is also referred to as reissue.

As used herein "Inbound and outbound" shall refer to the inbound/outbound fare components.

- (1) Changes - Before departure:
 - (a) When voluntary rerouting involving a change of a totally unused ticket and where the original fare no longer applies, the original ticket may be

- reissued and the fare recalculated from the point of origin using the fare(s) and rate(s) of exchange applicable at the time of reissue.
- (b) Unless otherwise stated in the specific fare rule, voluntary rebooking/rerouting shall be permitted. The revised routing must conform to the provisions of the original fare.
 - (c) If there is a penalty charge for rerouting, reservations for the revised itinerary will only be confirmed prior to advance reservations deadline or upon simultaneous reissue/revalidation of the passenger's ticket and collection of the penalty charge.
 - (d) If a penalty charge is applicable, the charge applies once the ticket is issued.'
 - (e) If a penalty charge is applicable, the charge applies each time the ticket is presented for a change.
 - (f) All changes must be made prior to the date of the originally scheduled flight as shown on the affected flight coupon.
 - (g) Any changes to non-refundable fare type tickets must be made on or before the departure date of the scheduled flight as shown on the affected flight coupon. Failure to make the change prior to the scheduled flight as shown on the affected flight coupon, results in the ticket having no value for travel or exchange.
 - (h) Changes are not permitted within the ticketing time limit.
 - (i) If voluntary rerouting is not permitted in the specific fare rule, the cancellation provisions (outlined in the cancellation section of category 16 of the specific rule) shall apply whenever a passenger voluntarily changes confirmed reservations.
 - (j) Unless otherwise stated in a specific fare rule, one way fare penalties will be assessed per one way fare component.
- (2) Changes - After departure
- (a) Unless otherwise stated in the specific fare rule, changes after departure are not permitted.
 - (b) If a penalty charge is applicable, the charge applies each time the ticket is presented for a change.
- (3) Cancellation - before departure
- Unless otherwise stated in the specific fare rule
- (a) Full refund will apply:
 - (i) In the event of death or illness, as substantiated by a medical/death certificate of the passenger, immediate family member or traveling companion as described in Rule 1 (definitions). In the event of death of the passenger, fares will be refunded. Any applicable administrative service charge will apply.

- (ii) If a Refund should be made to a Passenger deriving from a flight cancellation, the Passenger shall be entitled to the Compensation established in the Compensation Policies to such end.

(4) Cancellations - after departure
Intentionally left blank

(5) Schedule changes
Intentionally left blank

(6) Group fares
Intentionally left blank

Higher Intermediate Point (Category 17)
Intentionally left blank

Ticket endorsements (Category 18)
Intentionally left blank

Children's discounts (Category 19)
Intentionally left blank

Tour conductor discounts (Category 20)
Intentionally left blank

Agent discounts (Category 21)
Intentionally left blank

All other discounts (Category 22)
Intentionally left blank

Miscellaneous provisions (Category 23)
Intentionally left blank

(Category 24)
Currently not available

(Category 25)
Fare by rule

Groups (Category 26)
Intentionally left blank

Tours (Category 27)
Intentionally left blank

Visit another country (Category 28)
Intentionally left blank

Deposits (Category 29)
Intentionally left blank

Voluntary changes (Category 31)

As used herein "voluntary rebooking" shall refer to changes only for the flight, date or time (origin, destination and connection/stopover points are unchanged) requested by a passenger not requiring ticket reissue. Rebooking is also referred to as revalidation.

As used herein, "voluntary rerouting" shall refer to any changes in reservations of flights requested by a passenger requiring reissuance of the ticket. Rerouting is also referred to as reissue.

As used herein (1) Changes - Before departure:

(1) Changes - Before departure:

- (a) When voluntary rerouting involving a change of a totally unused ticket and where the original fare no longer applies, the original ticket may be reissued and the fare recalculated from the point of origin using the fare(s) and rate(s) of exchange applicable at the time of reissue.
- (b) Unless otherwise stated in the specific fare rule, voluntary rebooking/rerouting shall be permitted. The revised routing must conform to the provisions of the original fare.
- (c) If there is a penalty charge for rerouting, reservations for the revised itinerary will only be confirmed prior to advance reservations deadline or upon simultaneous reissue/revalidation of the passenger's ticket and collection of the penalty charge.
- (d) If a penalty charge is applicable, the charge applies once the ticket is issued.'
- (e) If a penalty charge is applicable, the charge applies each time the ticket is presented for a change.
- (f) All changes must be made prior to the date of the originally scheduled flight as shown on the affected flight coupon.
- (g) Any changes to non-refundable fare type tickets must be made on or before the departure date of the scheduled flight as shown on the affected flight coupon. Failure to make the change prior to the scheduled flight as shown on the affected flight coupon, results in the ticket having no value for travel or exchange.
- (h) Changes are not permitted within the ticketing time limit.
- (i) If voluntary rerouting is not permitted in the specific fare rule, the cancellation provisions (outlined in the cancellation section of category 16 of the specific rule) shall apply whenever a passenger voluntarily changes confirmed reservations.
- (j) Unless otherwise stated in a specific fare rule, one way fare penalties will be assessed per one way fare component.

- (2) Changes - After departure
- (a) Unless otherwise stated in the specific fare rule, changes after departure are not permitted.
 - (b) If a penalty charge is applicable, the charge applies each time the ticket is presented for a change.

Involuntary changes (Category 33)
Intentionally left blank

Negotiated fares (Category 35)
Intentionally left blank

Rule 5 Application of Tariff

(A) General

- (1) This tariff shall apply to carriage of passengers and baggage, and to all services incidental thereto:
 - (a) Marketed (carrying a VB flight number) including when flights are operated in conjunction with other participating carriers under joint fares, rates and charges contained in tariffs which make specific reference to this tariff for governing rules, regulations and conditions of carriage, and
 - (b) For carriage on flights marketed by VB but operated by another carrier, unless otherwise stated in this tariff.
- (2) Rules stating any limitation on, or condition relating to, the liability of carriers for personal injury or death are not permitted to be included in tariffs filed pursuant to the laws of the United States, except to the extent provided in Rule 55 (Liability of carriers) with respect to tariff C.A.B. No. 937 published by airline tariff Publishing Company, agent. Any such limitations or condition in any rule herein except to the extent provided in Rule 55 (Liability of Carriers) is not a part of tariff C.A.B. No. 937 filed with the US Department of Transportation. Nothing in this tariff Modifies or waives any provision of the Montreal convention.
- (3) This tariff shall apply to carriage of passengers and baggage including all services incidental thereto performed by carrier under local and joint rates and charges of carrier contained in tariffs which make specific references to this tariff for governing rules, regulations and conditions of carriage.
- (4) Fares and charges or monetary amounts shown in dollars or cents are stated in terms of U.S. Currency (For the U.S.A.) except where fares and charges or monetary amounts are specifically stated as being published in other currency.
- (5) Rules in this tariff govern the application of all fares and charges published in tariffs which specifically refer to and are made subject to this tariff with such exceptions as may be expressly stated in such tariffs. These rules constitute the conditions upon which each carrier transports or agrees to transport and are expressly agreed to by the passenger to the same extent as if such rules were included as conditions in the contract of carriage.

(B) Gratuitous carriage

With respect to gratuitous carriage, carrier reserves the right to exclude the application of all or any part of this tariff.

(C) Change without notice

Except as may be required by applicable laws, government

regulations, orders and requirements, carrier's rules, regulations and conditions of carriage are subject to change without notice; provided, that no such change shall apply to a contract of carriage after the carriage has commenced.

- (D) when rules or provisions in this tariff or tariffs governed hereby provide for the application of fares and charges based upon percentages of other fares and charges, such proportionate fares and charges will be determined in accordance with percentage conversion instruction as published in this tariff.
- (E) Effective rules, fares and charges
All carriage of passengers and/or baggage shall be subject to the carrier's rules, regulations, and tariffs in effect on the date of carriage covered by the flight coupon presented for travel. If, after a ticket has been issued and before any portion thereof has been used, an increase in the fares or charges applicable to the transportation covered by the tickets becomes effective, the full amount of such increase will be collected from the passenger.
 - (1) Individual travel
 - (a) No increase will be collected in cases where the ticket has been issued prior to the effective date of a tariff containing an increase in the applicable fare, effected through a change in the fare level, a change in conditions governing the fare, or a cancellation of the fare itself, provided:
 - (i) The originating flight coupon of the ticket was issued for a specific flight at the fare in effect on the date of ticket issuance (determined by the date of validation on the ticket).
 - (ii) The originating flight coupon shown on the ticket is not voluntarily changed at the passenger's request on/after the effective date of any increase in the applicable fare.
 - (b) Fare increases for voluntary changes will be applicable as follows:
 - (i) The originating flight coupon is changed voluntarily or an open one way ticket is confirmed for a specific flight.
 - (ii) All flight coupons are subject to recalculation of fare from point of origin using fares in effect on the day on which the change is reflected on passenger travel documents and/or electronic ticket record.
 - (c) If after a ticket has been issued and before any portion thereof has been used, a decrease in the fares and charges applicable to the transportation shown becomes effective or a new fare for which the passenger can qualify is added between the points shown on the ticket, the amount of the difference in fares, less the applicable change fee, will not be refunded.

Rule 20 Transport of Disabled / Non-ambulatory Passengers

- (A) Definitions - Passengers shall be considered disabled when their physical, mental, intellectual, cognitive, learning, communication or sensory impairment or a functional limitation whether permanent, temporary or episodic in nature, or evident or not, that hinders a person's full and equal participation in society thus requiring said individuals to need further attention on enplaning, deplaning, during flight, in an emergency evacuation or during ground handling.
- (1) Ambulatory - A person who is able to move about within the aircraft unassisted.
 - (2) Non-ambulatory - A person who is not able to move within the aircraft unassisted.
 - (3) Self-reliant - A person who is independent, self-sufficient and capable of taking care of all physical needs during flight, and who requires no special or unusual on-board attention beyond that afforded to the general public. Except that assistance in boarding and deplaning may be required.
 - (4) Non-self-reliant - A person who is incapable of self-care during a flight.
 - (5) Assistant (personal attendant) able-bodied person physically capable of assisting a disabled passenger to an exit in the event of an emergency and who will attend the personal needs of that passenger during flight, where such is required.
 - (6) Wheelchair-bound athlete - A non-ambulatory person with upper body and arm development such as to make him/her physically capable of egressing an aircraft in an emergency with minimal assistance, and who is a member of a sports organization.
 - (7) Random seating - The assignment of any passenger seat on the main deck of an aircraft except a seat in a row of seats at an emergency exit.
 - (8) Planned seating - The assignment of passenger seats at or near the end of an evacuation line to an exit which, in general, will be floor level exit.
 - (9) Service Animal - means a dog, regardless of breed or type, that is individually trained to do work or perform tasks for the benefit of a qualified individual with a disability, including a visual, sensory, psychiatric, intellectual, or other mental disability. Animal species other than dogs, emotional support animals, comfort animals, companionship animals, and service animals in training are not service animals pursuant to U.S. DOT.
- (B) Acceptance of disabled passenger
- (1) VB will make every effort to accommodate a person with a disability and will not refuse to transport a person solely based on the person's disability, except as permitted or required by law.

- (2) Unless VB determines a safety assistant is essential for safety, pursuant to paragraph (b)(3) Below, VB will accept the determination made by or on behalf of a person with a disability as to self-reliance. Once advised that the person is "self-reliant", VB shall not refuse such passenger transportation on the basis that the person with a disability is not accompanied by a personal attendant or based on the assumption that the passenger may require extraordinary assistance from airline employees in meeting the passenger's needs.
- (3) Carrier will refuse to transport or will remove at any point, any passenger whose mental or physical condition is such as to render him/her incapable of caring for himself/herself without assistance unless;
 - (a) He/she is accompanied by an attendant who will be responsible for caring for him/her en-route, and;
 - (b) with the care of such attendant, he/she will not require unreasonable attention or assistance from employees of the carrier.
- (4) Passengers with Disability and/or Reduced Mobility shall submit a medical certificate, letter of acceptance of responsibility, or other forms or special requirements in the following cases:
 - (a) when transportation in stretcher or incubator is necessary.
 - (b) when they need medical oxygen during the flight.
 - (c) when they have any medical conditions considered as a contraindication to fly, in accordance with the world Health Organization (WHO).
 - (d) when the Passenger does not submit the medical certificate of fitness to fly at the treating physician's judgment.
 - (e) when the intellectual or psychosocial capacity of the Passengers with Disabilities and/or Reduced Mobility prevents them from functioning and/or following instructions without assistance.
- (5) Passengers with Disabilities and/or Reduced Mobility shall have the right to travel with a guide dog or a service animal on board the aircraft, without extra charge, always that they attest such situation to VB with the corresponding certificate.
- (6) In those cases when Passengers with Disabilities and/or Reduced Mobility require special services or adaptations on board the VB Aircrafts, they are advised to inform VB of the characteristics of the service or special adaptations required with at least 48 (forty-eight) hours prior to their flight's scheduled time, so that VB may properly address their special requirement and is able to verify the availability of such service or adaptation,

- identifying potential limitations for the provision of the Air Transportation Service.
- (7) Seating assignments
When a person identifies the nature of his/her disability, VB will, to the extent possible, accommodate the passenger with a seat assignment that suits the passenger's needs, including seating the passenger together with any safety attendant or personal attendant traveling with the passenger.
- (8) Service & Support animals
- (a) VB allows the Passengers with Disabilities and/or Reduced Mobility, to transport during the flight at no additional cost; properly harnessed, with a muzzle, leashed or tethered dog that is accredited in writing, as a Service Animal, by a document evidencing the Service Animal qualifies as such, among which, on an illustrative, non-limitative basis, may be: the Service Animal's certificate issued by an authority on animal health and/or recognized organization, a document by the doctor and/or any health institution treating the user(s) person(s) with disabilities, or any other document evidencing that the Passenger with Disabilities and/or Reduced Mobility needs a Service Animal for their mobility and/or for company. In the event of not complying with the requirements set forth herein, the Support Animal shall be transported as a pet in the cargo hold of the Aircraft, being the Passenger responsible for covering the corresponding charge for this service.
- (b) VB allows the Passengers who so require by prescription of a doctor specialized in mental health (psychologist, psychiatrist, etc.), to be accompanied by emotional or psychiatric support animals ("Support Animals") during the flight at no additional cost; as long as they are dogs and/or cats, and the Passenger provides reliable proof of this situation to VB. A reliable proof must be a document by the doctor and/or any health institution treating the user(s) person(s) or any other document evidencing that the Passenger needs a Support Animal for their company.
- (c) When a Service or Support Animal accompanies a passenger with a disability or medical condition. The Service or Support Animal will be permitted to accompany such passenger into the cabin, but will not be permitted to occupy a seat.
- (d) In case Support Animals does not have special training, they must travel in a carrier that meets the permitted dimensions to place it under the seat in front of the Passenger. Support Animals must be held in a carrier following maximum dimensions: 44 cm long x 35 cm wide x 21 cm high. The carrier must be specifically designed to such end. Support Animals must wear a leash, harness and identification tag at

all times, In those cases in which the Support Animal has higher dimensions and cannot travel in a carrier, the Support Animal must wear a muzzle. If the Passenger presents a training certificate, the animal may travel without a carrier and/or without a muzzle. Only in some breeds (such as Pit Bulls, Rottweilers, Dobermans, among others) due to their nature, a muzzle could be requested regardless of whether it has the corresponding certificate. In case of not complying with the requirements indicated here, the Support Animal will be transported as a pet in the cargo compartment of the aircraft, being the responsibility of the Passenger to cover the corresponding charge for this service.

- (e) Large Service or Support Animals must fit either in the passenger's lap or in the passenger's footspace, unless transportation would be inconsistent with safety requirements set out by any regulating authority. In the event of not complying with the requirements set forth herein, the Service or Support Animal shall be transported as a pet in the cargo hold of the Aircraft, being the Passenger responsible for covering the corresponding charge for this service.
- (f) Service & Support Animals will be transported free of charge, and Carrier requires 48 hours advance notice of transportation in the US.
- (g) For operational security reasons VB shall transport a maximum of 3 (three) Support Animals per Flight.
- (h) VB may refuse to transport a service or support animal if:
 - (i) The Service or Support animal poses a direct threat to the health or safety of others;
 - (ii) The Service or Support animal causes a significant Disruption in the cabin or at an airport gate area, or its behavior on the aircraft or at an airport gate area indicates that it has not been trained to behave properly in public;
 - (iii) If the passenger fails to have in their possession documentation at the time of check-in which demonstrates that the Service or Support animal has all the necessary valid health and vaccination certificates, entry permits and other documents required by countries, states or territories for entry or transit;
 - (iv) The Service or Support animal carriage would violate applicable safety or health requirements of any applicable laws or regulations.
- (i) For U.S. flights only: Passengers are required to complete and submit to VB the following forms:
 - (i) A U.S. DOT Service Animal Air Transportation form attesting to the health, training and behavior of the dog; and
 - (ii) For flight segments of eight (8) hours or more, a U.S. DOT Service Animal Relief form, certifying that the Service or Support animal will

- not need to relieve itself on the flight, or can relieve itself in a way that will not cause a health and sanitation issue.
- (iii) These forms should be submitted more than 48 hours in advance of travel to VB and are required at the departure gate on your date of travel.
 - (j) When travel involves more than one carrier, it is the responsibility of the passenger to verify the policy of each carrier involved on the itinerary and ensure that each carrier is aware and willing to transport the Service or Support animal.
- (9) Reservations
Reservations should be made at least 48 hours in advance of travel (except for oxygen and/or stretchers, which must be made at least five (5) working days in advance), advising the carriers as to the nature of the disability and assistance required, so that carrier arrangements can be made. Carriers will make every effort to accommodate passengers who fail to make timely reservations.
- (10) Seating restrictions
Persons with a disability will not be permitted to occupy seats in designated emergency exit rows or in over-wing emergency exit rows, where the ventral stair may be used as an emergency exit, or in accordance with safety rules or regulations administered by the Department of Transportation.
- (11) Assistance to disabled persons.
If requested at least 48 hours before scheduled time of departure of the person's flight, the carrier will provide the following assistance:
- (a) Priority registration at the check-in counter
 - (b) Proceeding to the boarding area
 - (c) Boarding and deplaning
 - (d) Stowing and retrieving the person's carry-on Baggage
 - (e) Retrieving the person's checked baggage
 - (f) Transferring the person:
 - (i) Between: The person's own wheelchair, scooter or other mobility aid
and: a wheelchair, boarding chair or other mobility aid provided by the carrier
 - (ii) Between: A wheelchair, boarding chair or other mobility aid
and: the person's passengers seat
 - (g) Assisting the person, other than by carrying the person, in moving to and from an aircraft washroom, including assisting the person in using an on-board wheelchair where one is available
 - (h) Inquiring periodically about the person's needs when persons in wheelchairs who are not

independently mobile are awaiting a flight after check-in, when in transit between flights and during the flight (wheelchair service itself does require 48-hour advanced notice, although Carrier will make a reasonable effort to provide such services on short notice)

- (i) Assistance with proceeding to the general public area or to a representative of another carrier;
- (j) If the passenger requests for any of these services is not made within 48 hours of the designated departure time, or in the case of assembly/disassembly with no instructions or tools provided, VB will make reasonable effort to provide the above listed services.

- (12) Pre-boarding
Persons with disabilities needing assistance will be boarded separately (normally prior to all other passengers) and disembarked separately (normally after all other passengers). Passengers with severe allergies will also be allowed to pre-board upon request to clean the area around their seat.

(C) Mobility aids

- (1) VB allows Disabled or Mobility-Impaired Passengers to travel with a wheelchair, or other mobility aid they may have, such as a walker/zimmer frame, prosthesis, crutches, stick, or any other device Passengers may need to assist with their disability, which shall be considered part of their Carry-on Baggage or Checked Baggage at no extra cost. Any other item or extra piece which is not used for helping a Passenger with their disability shall be considered part of the Carry-on Baggage and/or Checked Baggage allowance chosen for the Passenger.
- (2) Checking-in wheelchairs with wet battery shall be subject to the applicable rules related to transportation of dangerous goods by air issued by both the countries of departure and arrival.
- (3) If the infrastructure of the Airport allows so Passengers with Disabilities and/or Reduced Mobility may choose to be transferred to the door of the aircraft in their own wheelchair, which shall be subsequently checked and placed in the cargo hold of the Aircraft as Checked Baggage. Once the Aircraft lands at the destination Airport, VB staff shall deliver the wheelchair to the Passenger with Disabilities and/or Reduced Mobility at the aircraft door. The foregoing only applies in the case of manual wheelchairs, otherwise, wheelchairs shall be delivered together with the Checked Baggage.
- (4) VB may transport electric wheelchairs with closed and non-liquid batteries, provided that the Passenger with Disabilities and/or Reduced Mobility warrants that these shall not be activated during the flight, if necessary, the Passenger must indicate in writing the instructions to disconnect the battery from its terminal.

- (5) VB will carry, upon request and free of charge, a person with a disability's mobility aid as priority baggage, or if size permits, on-board the aircraft.
- (6) VB will refuse to transport any mobility aid where the size and weight of the mobility aid exceed the capacity of the aircraft, ramps, or lifts; is too large to fit through the baggage compartment doors; or the transportation of the mobility aid would jeopardize the airworthiness and violate safety regulations. VB will advise the passenger at the time of refusal, and will provide the reason to the passenger, in writing, within ten (10) days. In the event of a refusal to transport, VB will advise the passenger of alternate bookings that would accommodate the mobility aid, and will rebook at no additional cost upon request of the passenger.
- (7) VB staff shall have no obligation to provide Passengers with Disabilities and/or Reduced Mobility any assistance to move to and from the restrooms, to eat and/or for personal hygiene purposes.

(D) Passengers with Respiratory Disabilities

- (1) VB may transport up to three medical oxygen tanks per flight, provided that the cylinders are of a capacity no greater than 5 (five) gross kilograms and that they meet the requirements of 49 CFR, section 178.273 "Approved of Specification UN portable tanks" and they show the United Nations registration approved by the DOT (Department of Transportation).
- (2) Only one tank per Passenger with Respiratory Disabilities shall be allowed without it being deemed part of your selected Baggage allowance.
- (3) The only personal respiratory aids permitted on board are the "portable oxygen concentrator" type, which are certified equipment for use in aviation in accordance with the standards of the Radio Technical Commission for Aeronautics (RTCA), whose models in the market that can be transported can be found at the following web address for prompt reference:
http://www.faa.gov/about/initiatives/cabin_safety/portable_oxygen/.
- (4) In all the cases, Passengers with Disabilities and/or Reduced Mobility must carry enough batteries to operate their breathing apparatus, based on the duration of the flight.

Rule 25 Refusal to Transport-Limitations of Carrier

For the purpose of Rule 25:

Force Majeure is defined as any unforeseeable circumstance beyond the carrier's control, the consequences of which could not have been avoided even if all due care had been exercised including, but not limited to, meteorological and geological conditions, acts of God, pandemics, strikes, riots, civil unrest, embargoes, wars, hostilities, disturbances, unsettled international conditions, shortage of fuel or facilities, or labor disputes, either actual, threatened or reported.

(A) Refusal, cancellation or removal

- (1) VB will refuse to carry, cancel the reserved space, remove enroute, or may deny boarding on a flight without any liability to such Passengers:
 - (a) when such action is necessary for reasons of safety or addresses force majeure;
 - (b) when pursuant to the applicable legislation may endanger or represent a risk or, whose carriage or that of their Baggage and/or belongings is forbidden or restricted by the applicable legal provisions. Or when such action is necessary to prevent violation of any applicable laws, regulations, or orders of any state or country to be flown from, into or over;
 - (c) when the conduct, age, status or mental or physical condition of the passenger is such as to:
 - (i) Require special assistance of carrier or require a support person for assistance, and no such support person is travelling with the passenger (Note- if the passenger is travelling with a support person, and the passenger is refused transport, the support person will also be removed from the aircraft or denied Transportation) or;
 - (ii) Cause discomfort or make himself objectionable to other passengers;
 - (iii) would have had an inadequate behavior on previous flights.
 - (iv) Involve any hazard or risk to himself or to other persons or to property.
 - (vi) Persons who have an obvious contagious disease;
 - (vii) Persons who have an offensive odor such as from a draining wound;
 - (d) VB reserves the right, at its entire discretion, to deny boarding on a flight to any person that could represent an actual or potential danger to the safety of the Aircraft and/or the other Passengers such as:
 - (1) Convicts
 - (2) Drunk persons

- (3) Persons under the effect of psychotropicis (except for medicines prescribed by a physician and after due notification to VB staff when checking-in).
- (4) Persons wanted by national and international authorities.
 - (a) In cases foregoing VB shall notify the relevant Passenger of its decision to deny boarding and the reasons therefor. Consequently, it shall draft a report describing the situation and the reasons giving rise to the denied boarding, as well as the measures, if any, to be taken to avoid affecting or undermining the passenger's rights, as further detailed below.
 - (i) The measures to safeguard the Passenger's rights may consist in the issuance of a Flight Certificate, or as a last resort, if admissible and to VB discretion, refund the Passenger after due analysis of the situation.
 - (ii) Regarding persons under the effect of a psychotropic or alcoholic substance or any other substance affecting the Passenger's conduct (save for the case of medicines and after the exhibition of the prescription issued by a physician and prior notice thereof to VB staff when checking-in), VB shall not be responsible for refunding any fees or amounts paid, since the Passenger is presumed to be solely responsible for his/her physical and psychological condition when boarding the plane.
 - (iii) Concerning the persons wanted by national and international authorities, notice shall be given to the corresponding authorities or, as applicable, the persons shall be formally delivered to the corresponding authorities.
 - (iv) Such kind of measures in no case shall be adopted with the purpose of depriving from or undermining the rights and liberties, or the equality of all persons or to affect their dignity and they

only seek to preserve the other Passengers' safety in order to ensure a peaceful and faultless flight.

- (e) when the passenger refuses on request to produce positive identification, including proof of age. Do not present an Official Identification or when presenting it, it is found to be falsified, mutilated and/or altered.
- (f) when the passenger refuses to permit search of his person or property for explosives or a concealed, deadly or dangerous weapon or article.
- (g) Had not paid each and every of the Fares, charges, fees, taxes and/or dues applicable, including those credits granted by VB and the TUA.
- (h) Do not have a proof of payment or Reservation code or when such have been reported as lost or stolen, or if they are falsified, altered or mutilated.
- (i) when show up directly at the last departure lounge without having undergone the check-in process at the check-in counters. Or when the passenger does not show up for a flight with the required anticipation.
- (j) when the passenger refuses to obey the fasten seat belt signs, or announcements by the crew to fasten seat belts.
- (k) Across international boundaries - when a passenger is traveling across any international boundary if:
 - (1) The travel documents of such passenger are not in Order (It is the Passenger's responsibility to have all the documents required by the country of destination they are willing to travel to, for which they release VB from any liability deriving from lack thereof);
 - (2) For any reason, such passenger's embarkation from, transit through, or entry into any country from, through, or to which such passenger desires transportation would be unlawful;
 - (3) Such passenger fails or refuses to comply with the rules and regulations of the carrier.
 - (4) Fail to comply with all the requirements demanded by the Immigration and Customs authorities of the country of destination. Such requirements refer on an illustrative, non-limitative basis to:
 - (a) Valid Passport (regardless of the nationality)
 - (b) Valid Visa (For non-American citizens willing to enter the USA and for non-Mexicans willing to enter Mexico)
 - (c) Round ticket (Citizens willing to travel to USA who are not American citizens)
 - (d) An address in the USA (Citizens willing to travel to USA who are not American citizens)
- (l) Behavior on board the Aircraft
 - (1) The captain of the aircraft is at all times the person in charge and the authority in the aircraft,

- and all persons on board must follow the captain's instructions.
- (2) VB Captains may at their own discretion impose to such Passengers having an inadequate behavior or causing trouble during the flight, on an illustrative, non-limitative basis, physical restraint such as ordering the offloading of the Passenger or for him/her to be delivered to the security staff and the ground officers without any liability for VB and/or the captain.
 - (3) Such Passengers that due to their inadequate behavior cause any damage and/or detriment to VB, to him/herself or to any other Passengers, shall be liable for such damages and must indemnify VB for and against whatever expense, cost, disbursement that VB would have had to pay as a result of his/her acts including those deriving from claims or complaints filed against VB.
- (B) In the event of the issuance of Tickets above the aircraft's capacity, VB shall call for volunteers to give up their seats in the relevant flight, those who do will be entitled to a compensation pursuant to VB Compensation Policies in compliance with the DOT's compensation rules
- (C) Boarding will close 20 (twenty) minutes before the flight's scheduled departure time. Passengers arriving at the boarding gate after such time may not board and will miss their flight without any liability whatsoever for VB. VB shall not be responsible for refunding any fees or amounts paid. VB shall not be liable for any Passengers missing their opportunity to board the plane due to their late arrival.
- (D) Government regulation
No liability shall attach to VB if in good faith determines that what it understands to be applicable law, government regulation, demand, order or requirement or for safety in our flights requires that it refuse and it does refuse to carry a passenger.
- (E) Conditional acceptance for carriage
- (1) Medical Syringes
 - (a) VB allows the Passengers to transport a couple of syringes, their needles, and their respective medications in the Checked Baggage (the Syringes) only. Should Passenger require a greater quantity of Syringes, he/she must submit the corresponding prescription issued by a certified physician with such indication.
 - (b) The Passengers suffering from diabetes, allergies, or from any other situation demanding the transportation of Syringe(s) and the respective medication on board, they may do so after submitting the medical prescription including such indication by a certified physician.
 - (c) Passengers must present their prescriptions when checking-in for their flight or when screened by the

Airport's security staff, however, such may be requested subsequently by VB staff, so Passengers are responsible for keeping them close at hand to avoid delays in the boarding process and/or denied boarding.

(F) Infectious Diseases

(a) Severe cases:

without exception and under no circumstances may VB check-in those Passengers suffering from infectious diseases such as respiratory infections or tuberculosis, among others.

(b) Mild cases:

Those Passengers presenting symptoms of an illness such as German measles, measles, chickenpox, etc., may be accepted on board the VB aircrafts, provided that:

- (1) 7 (seven) days have elapsed after the apparition of the last rash or mark of the disease, and this is verified with the corresponding medical certificate issued for such purpose.
- (2) They submit a medical certificate evidencing that they are fit to travel by air.
- (3) They have informed about their condition at the VB check-in counters.

- (c) VB may request, at any time, to see the medical certificate mentioned in point 2 above, of any Passenger which, in the opinion of VB, may show signs of a worsening of their state of health, including, but not limited to, non-infectious diseases, breathing difficulties, wounds from recent surgery, etc. (this does not apply to Passengers with Disabilities).

Note: For covid 19 a complete vaccination certificate and/or a negative test may be required according to the authority regulations.

(G) Pregnant Women

We recommend that passengers that travel whilst pregnant consult a physician before undertaking any trip, as well as inform VB staff during the Reservation and check-in process, for better customer care.

- (1) Women who are up to 27 (twenty-seven) weeks pregnant may travel by VB, without need of submitting a medical certificate.
- (2) Women who are over 27 (twenty-seven) and up to 36 (thirty-six) weeks pregnant in case of regular pregnancy or 32 (thirty-two) weeks in case of multiple pregnancy (twins, triplets, etc.), must submit a medical certificate issued maximum 10 (ten) calendar days in advance to the date on which the air transportation Service with VB is intended to VB staff. Such certificate must contain the exact number of weeks of pregnancy and the express

- authorization of the physician, to be able to use the Air Transportation Service.
- (3) Without exception, any Flights that Pregnant women intend to take must be completed before the 37th (thirty-seventh) week of pregnancy in case of regular pregnancy or 33rd (thirty-third) week in case of multiple pregnancy.
 - (4) Passengers in their 37th (thirty-seventh) week of pregnancy in case of regular pregnancy or 33rd (thirty-third) week in case of multiple pregnancy and after may not use the transportation Service. It is the Passengers' obligation to notify VB of their pregnancy when booking, as well as to inform VB staff during the check-in process for them to receive the proper attention. VB shall not be responsible for any contingencies and/or incidents that could arise during the flight in relation to the pregnancy of the Passenger.
- (H) Minors on International flights
- (1) On international flights, in which the Minor is accompanied by an Adult which is not one of his/her parents or guardians, the Adult must provide VB with the original document issued before a Notary Public or Public Certifier and/or the 'authorization to travel abroad for minors' form issued by the relevant Authority (in both cases said authorization must comply with the legal requirements laid down by the Authority), on which the express consent of both parents/guardians, or the person having custody of the Minor, is given, for the Minor to leave the country. The Minor must bear a valid passport, along with, if appropriate, immigration documents for the destination country.
 - (2) In no case may Minors travel as Passengers without an Adult accompanying them on an international flight.
- (I) Passengers traveling with infants
- (1) For safety reasons, Infants may not occupy a Seat in the Aircrafts of VB.
 - (a) Infants may travel on VB flights and a stroller, baby seat or like items may be carried along free of charge. These items must always be checked. Any additional Baggage such as diapers bags or similar items, among others, shall be considered as part of the baggage allowance of the Adult Passenger.
 - (b) The Baby Package shall have the cost published on the website.
 - (c) Passengers traveling with an Infant and willing to carry a Baby Seat on board the Aircraft must pay for an additional Seat to place it.
 - (d) VB shall only authorize those baby Seats that are authorized by the FAA (Federal Aviation Administration) on board its aircrafts.

- (e) Should the Infant turn 2 (two) before boarding the return flight, he/she must be bought a Ticket for such Flight at the corresponding Fare.
 - (f) All Passengers travelling with an Infant must register him/her when making his/her Reservation and present the Infant's Official ID when checking-in pursuant to these Terms and Conditions.
 - (2) Documents required for Foreign Minors entering Mexico
 - (a) All foreign minors purchasing flights operated by VB including trips within the Mexican Republic, when checking-in must:
 - (i) Be accompanied by any of the persons exercising the parental authority or the tutorship and comply with the civil law requirements.
 - (ii) If accompanied by a third person, they must present the passport and the document attesting the authorization by those exercising the parental authority or the tutorship on the minor, before public certifier or the authorities competent therefor.
- (J) Passengers Seated at Emergency Exits
- For the safety of all our Passengers, the only Passengers which may sit next to an Emergency Exit (such as, on the A320 aircraft: row 1, seats a, b, c; row 12, seats a, b, c, d, e, & f; row 13, seats a, b, c, d, e, & f) , are those Passengers that, without exception, meet the following requirements:
- (1) Not being Minors.
 - (2) Being able to understand and carry out the instructions given on the Emergency Exit itself and those given by the aircraft crew.
 - (3) Not travelling with someone who would need assistance in an emergency.
 - (4) Not suffering from any temporary or permanent incapacity or disability which prevents him/her from reacting in the manner required in the event of emergency.
 - (5) Being able to handle, lift and toss a door weighing approximately 15 Kg (fifteen kilograms), in the event of an emergency.
 - (6) Being in a condition to give instructions to the rest of the Passengers on the aircraft and give help in the event of an emergency.
 - (7) Being willing to help in the event of an emergency.
 - (8) Not travelling with an Infant.
 - (9) Having stowed all his/her Hand Luggage in the overhead compartments during takeoff and landing.
 - (10) Not being pregnant.
 - (11) Not requiring a safety belt extension.

Note: These measures exist for the safety of each and every one of VB's Passengers and are described in the general operations manual approved by the competent aeronautical authority.

Rule 40 Taxes

All the transactions referred to herein, including without limitation, the purchase and sale of Tickets for the air transportation, products and any other services offered by VB shall be subject to the taxes applicable pursuant to the provisions of the Federal Tax Code and any other laws applicable to fiscal matters in addition to the published fares and charges.

Rule 55 Liability of Carriers

- (A) For the purpose of international carriage governed by the Montreal Convention, the liability rules set out in the Montreal Convention are fully incorporated herein and shall supersede and prevail over any provisions of this tariff which may be inconsistent with those rules.
- (1) Nothing herein shall be deemed to affect the rights and liability of the carrier with regard to any claims brought by, on behalf of, or in respect of any Passenger who has suffered damage which resulted in death, wounding, or other bodily injury.
 - (2) The carrier shall be liable under articles 17, 21 and 25 of the Montreal convention, for recoverable compensatory damages sustained in the case of death or bodily injury of a passenger, as provided in the following paragraphs:
 - (a) The carrier shall not be able to exclude or limit its liability for damages not exceeding 128,821 special drawing rights for each passenger.
 - (b) The carrier shall not be liable for damages to the extent that they exceed 128,821 special drawing rights for each passenger if the carrier proves that:
 - (i) such damage was not due to the negligence or other wrongful act or omission of VB or its servants or agents or
 - (ii) Such Damage was suffered by Passengers own fault or negligence or
 - (iii) Such damage was solely due to the negligence or another wrongful act or omission of a third party.
 - (3) The carrier reserves all other defenses and limitations available under the or Montreal convention, whichever may apply.
 - (4) With respect to third parties, the carrier reserves all rights of recourse against any other person, including, without limitation, rights of contribution and indemnity.
- (B) Limitation of liability for carriage damage, delay, or loss
- (1) The carrier shall not be liable for damage occasioned by delay in the carriage of passengers by air, as provided in the following paragraphs:
 - (a) The carrier shall not be liable if it proves that it and its servants and agents took all measures that could reasonably be required to avoid the damage, or that it was impossible for it or them to take such measures.
 - (b) Airport, air traffic control, security, and other facilities or personnel, whether public or private, not under the control and direction of the carrier are not servants or agents of the carrier, and the carrier is not liable to the extent the delay is caused by these kinds of facilities or personnel.
 - (c) Damages occasioned by delay are subject to the terms,

limitations and defenses set forth in the Montreal convention.

- (2) The carrier is liable for damages sustained in the case of destruction or loss of, damage to, or delay of checked and unchecked baggage, as provided in the following paragraphs:
 - (a) Except as provided below, the liability of the carrier is limited to 1,288 special drawing rights for each passenger in the case of destruction, loss, damage, or delay of baggage, whether checked or unchecked, under the Montreal convention, whichever may apply. Unless the passenger proves otherwise:
 - (i) All baggage checked by a passenger shall be considered to be the property of the passenger.
 - (ii) A particular piece of baggage, checked or unchecked, shall not be considered to be the property of more than one passenger: and
 - (iii) Unchecked baggage, including personal items, shall be considered to be the property of the passenger in possession of the baggage at the time of embarkation.
 - (b) In the case of unchecked baggage, the carrier is liable only to the extent the damage resulted from its fault, or that of its servants or agents.
 - (c) The carrier is not liable for destruction, loss, damage, or delay of baggage not in the charge of the carrier, including baggage undergoing security inspections or measures not under the control and direction of the carrier.
 - (d) The carrier reserves all defenses and limitations available under the Montreal convention, whichever may apply to such claims.
- (3) Under the Montreal convention, an action for damages must be brought within two years, and a complaint must be made to the carrier within seven calendar days in the case of damage to baggage, and 21 calendar days in the case of delay thereof.
- (4) In case the Passenger's Baggage has been destroyed, lost, or damaged pursuant to the preceding item, the Passenger must complete the Property Irregularity Report which shall be provided by VB at its check-in counters, otherwise the Passenger shall forfeit any rights in connection with the Baggage destruction, loss, or damage.
- (5) VB shall not address any claims in connection with Baggage if not made by filing the Property Irregularity Report
- (6) Carrier is not liable for any damage directly and solely arising out of its compliance with any laws, government regulations, orders, or requirements or from failure of passenger to comply with same, or out of any cause beyond carrier's control.
- (7) Carrier is not liable for damage to a passenger's baggage caused by property contained in the passenger's baggage. Any passenger whose property caused damage to another passenger's baggage or to the property of carrier shall indemnify carrier for all losses and expenses incurred by carrier as a result thereof.
- (8) Carrier may refuse to accept any articles that do not constitute baggage as such term is defined herein, but if delivered to and received by carrier, such articles shall be deemed to be within the baggage limit of liability and shall be subject to the published rates and charges of carrier.
- (9) (a) Liability of carrier for damages shall be limited to occurrences on its own line, except in the case of checked baggage as to which the passenger also has a right of action against the first or last carrier.

- (b) A carrier issuing a ticket or checking baggage for carriage over the lines of another carrier does so only as agent.
- (10) Carrier shall not be liable for any loss, damage, or delay of any nature resulting from the transportation and/or delivery of checked baggage, to the extent that the destruction, loss or damage resulted from the inherent defect, quality or vice of the baggage or due to the use of inappropriate containers, or in the case of delay, that the carrier, its agents and servants took all measures that could reasonably be required to avoid the damage, or that it was impossible to take such measures.
- (11) The owner of a pet shall be responsible for compliance with all governmental regulations and restrictions, including furnishing valid health and vaccination certificates when required. Carrier will not be liable for loss or expense due to the passenger's failure to comply with this provision, and carrier will not be responsible if any pet is refused passage into or through any country, state or territory.
- (12) VB is not liable when the Baggage due to its own nature or contents suffers damages, or when the goods transported were damaged by the Passenger him/herself from the outset.
- (13) VB is not liable for any damage to sports items not presented in a hard sided case. If the outside of the hard-sided case does not have visible damage, VB is not liable for any damage to the sports items in the case. Sports cases designed for specific items such as golf bags, boot bags, and bike cases are intended to carry only that sports item. Additional items not included in the item description must not be packed inside the sports case.
- (14) VB will not be liable for the loss, damage, or delay in delivery of a passenger's cabin baggage except when the loss, damage or delay in delivery is caused solely by VB's negligent handling of the baggage, or as a consequence of damage to the aircraft.
- (15) VB will not be liable for the loss if the Baggage was delivered on time.
- (16) VB shall not be liable for normal wear and tear to baggage which does not rise to the level of damage to the bag. Further, VB's liability for damage of baggage is subject to the terms set forth in the Montreal convention, whichever may apply, in addition to any limitation or defense recognized by a court with proper jurisdiction over a claim.
- (17) VB shall not be liable for loss of, or damage to, articles which are strapped, fastened, or otherwise secured to other baggage being checked and which are not independently tagged and/or packaged. such items include but are not restricted to sleeping bags, tents, luggage racks, luggage carriers, bungee cords, and umbrellas.
- (18) VB shall not be liable for loss or damage to articles due to the following:
 (a) Overpacked bags
 (b) Manufacturer's defect
- (19) VB may disallow any claim for loss or damage which contains misrepresentations, including false statements concerning whether or not the passenger has made previous claims with VB or other carriers. VB may also disallow claims when the passenger fails to provide proof of loss in the form of receipts of purchase.
- (20) VB shall not be liable whenever the Passenger's statement is false or if he/she lies regarding the existence of Valuables, the quality and/or amount of the goods contained in his/her

Baggage.

- (21) VB does not accept Valuables in the Checked Baggage, therefore, VB shall not be held liable for the loss and/or damage to those Valuables.

(C) Gratuitous transportation

- (1) Gratuitous transportation by carrier of persons, as hereinafter described, shall be governed by all the provisions of this rule, except paragraph (2) which follow, and by all other applicable rules of this tariff.
 - (a) Transportation of persons injured in aircraft accidents on the lines of carrier and physicians and nurses attending such persons.
 - (b) Transportation of persons, the object of which is that of providing relief in general epidemics, pestilence or other calamitous visitation.
 - (c) Transportation of persons, which is required by and authorized pursuant to part 223 of the economic regulations of the department of transportation.
 - (d) Transportation of persons which is subject to the Montreal Convention.
 - (e) Transportation of officers, employees and servants of carrier traveling in the course of their employment and in the furtherance of carrier's business.
- (2) Except with respect to gratuitous transportation of persons described in paragraph (C) (1) above, carrier in furnishing gratuitous transportation shall not be liable under any circumstances, whether of its own negligence or that of its officers, agents, representatives, or employees, or otherwise, and the person using such free transportation, on behalf of himself, his heirs, legal representatives, defendants and other parties in interest, and their representatives, assignees, releases and agrees to indemnify carrier, its officers, agents, representatives and employees from all liability (including cost and expenses), for any and all delay, and for failure to complete passage, and from any and all loss or damage to the property of such person.

(D) Time limitations on claims and actions

- (1) No action shall lie in the case of damage to baggage unless the person entitled to delivery complains to an office of carrier forthwith after the discovery of the damage, or, at the latest, within seven (7) days from the date of receipt; and in the case of delay or loss, unless the complaint is made at the latest within twenty-one (21) days from the date on which the baggage has been

placed at his disposal (in the case of delay) or should have been placed at his disposal (in the case of loss). Every complaint must be in writing and dispatched within the times aforesaid.

- (2) In case the Passenger's Baggage has been destroyed, lost or damaged pursuant to the preceding item, the Passenger must complete the Property Irregularity Report which shall be provided by VB at its check-in counters, otherwise the Passenger shall forfeit any rights in connection with the Baggage destruction, loss or damage.
- (3) VB shall not address any claims in connection with Baggage if not made by filing the Property Irregularity Report.
- (4) Legal action premised on or related to damage, delay or loss must be commenced within two (2) years of the date of the incident. If the initial report and, when applicable, written claim form, are not provided within the time limitations set forth above and legal action is not commenced within two (2) years of the date of the incident, then carrier disclaims any and all liability arising from or relating to such incident.
- (5) Failure to report a claim for a delayed or damaged bag within the prescribed time limit and terms releases the carrier from any liability, except in the case of fraud on the part of the carrier.

(E) Overriding law, modification and waiver

- (1) Overriding law - insofar as any provision contained or referred to in the ticket or in this tariff may be contrary to mandatory law, government regulations, orders, or requirements, such provision shall remain applicable to the extent that it is not over-ridden thereby. The invalidity of any provision shall not affect any other part.
- (2) Modification and waiver
No agent, servant or representative of carrier has authority to alter, modify or waive any provisions of the contract of carriage or of this tariff.

(F) Passenger conditions - Allergies

- (1) In all VB-operated flights buy on board service is offered, which includes, without limitation, products such as: peanuts, chocolates, dairy products, among others; and it is the Passengers' responsibility to verify the content of the products they consume.
- (2) VB shall not be responsible for the allergic reactions or of any other reaction or effect suffered by or that any Passenger may suffer as a direct consequence of consuming such products sold on board.

(G) Non-smoking Policy

VB informs the Passengers that smoking is not allowed in any of the Aircrafts owned by VB. Such Passengers caught smoking

on board the Aircraft will be subject to the sanctions and penalties prescribed by the legislation in force.

- (1) The use of electronic cigarettes or vaporizers on board the Aircraft is also not allowed.

Rule 116 Baggage Regulations

For travel to/from the US only.

(A) General conditions of acceptance

- (1) Except as otherwise provided in the Rule, VB will, upon presentation by a fare paying passenger of a valid ticket(s), check personal property which is tendered by the passenger for transportation as baggage, subject to the conditions specified below.
- (2) VB will accept for transportation as baggage, such personal property as is necessary or appropriate for the wear, use comfort, or convenience of the passenger for the purpose of the trip, subject to the following conditions:
 - (a) VB will refuse to transport or remove at any point baggage that the passenger refuses to submit for inspection.
 - (b) VB has the right to refuse to transport baggage on any flight other than the one carrying the passenger.
 - (c) VB may refuse to accept property for transportation whose size, weight or character renders it unsuitable for transportation in the particular aircraft which is to transport it; which cannot be accommodated without harming or annoying passengers; or which is not suitably or adequately packaged to withstand ordinary handling.
 - (d) Checked baggage will be carried in the same aircraft as the passenger unless such carriage is deemed impractical by VB, in which event VB will carry the baggage on the next preceding or subsequent flight on which space is available.
- (3) The suitability of baggage, as to weight size and character, to be carried in the passenger compartment of the aircraft will be determined by VB.
- (4) If applicable, VB will not be obligated to carry baggage until the passenger has paid all applicable charges or has complied with arrangements established by VB.
- (5) Items that exceed the maximum allowable size and weight will not be accepted as checked baggage. Air Cargo should be contacted for shipping and rates.
- (6) Dangerous, Damageable or unsuitable baggage; Passenger must not include in his baggage articles which are likely to endanger the aircraft, persons, or property, which are likely to be damaged by air carriage or which are unsuitable packed, or the carriage of which is forbidden by any applicable laws, regulations or orders of any country to be flown from, into, or over. VB, prior to or at any stage of the journey, will refuse to carry the baggage.
- (7) Where Passengers based on their own needs decide to reorganize and/or transfer items from one Suitcase to

- another during the checking-in process, they must abandon their place in the line to avoid obstructing the other Passengers, and they may subsequently get in the line once again, in order to comply with the applicable screening and speed up the checking-in process at the counters.
- (8) VB has the right, but not the obligation, to verify in the presence of the passenger the contents of his baggage.
 - (9) whenever Passengers do not require or intend to carry any Carry-on and/or Checked Baggage;
 - (a) VB puts at passengers disposal Preferential Fares if deciding to travel lightly, or without Carry-on and/or Checked Baggage.
- (B) Since Baggage is subject to screening and handling by persons and staff alien to VB, VB advises its Passengers to:
- (1) Avoid packing fragile or valuable items in their Baggage, including without limitation: cash or negotiable documents, jewelry, electronic devices, photography or video equipment, cell phones, important documents, or artworks, among others ("Valuables").
 - (a) VB does not allow the transportation of Valuables; therefore, their transportation is at the Passengers sole risk. Consequently, Passengers waive any right to request an indemnification from VB in case of loss under this concept.
 - (2) Identify all the pieces of Baggage with name and contact information of the Passenger, whether Carry-on baggage or Checked Baggage.
 - (3) Verify that the information in the Baggage ticket or stub corresponds to their place of origin and destination.
 - (4) verify that the collected piece is their own when picking it up, since the existence of similar pieces on the same flight is possible.
- Note: Passengers are free to follow the above recommendations, failure to do so releases VB from all liability.
- (C) Personal item
- (1) All our passengers are allowed to carry for free a personal item on board the aircraft. A personal item includes a purse, briefcase, laptop bag or similar item not to exceed (45cm x 35cm x 20cm). 40 linear in/100 linear cm.
- (D) Carry-on baggage
- (1) when baggage is carried on board the aircraft, it must be retained in the passenger's custody and safely secured in either the overhead bin or under the seat stowage area. A maximum of two carry-on bags is permitted depending upon the fare selected, VB may place additional limits on carry-on baggage based on the stowage capacity of a specific aircraft. If government regulations are more, such restrictions shall apply.
 - (2) Carry-On baggage can include, but is not limited to suitcases, small duffels or sports bags, shopping bags or camera bags. the dimensional

- measurement of the carry-on shall not exceed 47 linear in./120 linear cm. Carry-on baggage that does not meet VB size or limitation requirements will be checked.
- (3) For safety reasons, VB does not allow boarding with Carry-on baggage heavier than 15 (fifteen) kilograms. Carry-on Baggage exceeding any of the above parameters may be checked-in by the Passenger and it shall be subject to the charge for Additional Baggage.
 - (4) Other Carry-on baggage items allowed include: Coats or wraps; book or newspaper; bistro sized or smaller bag of food that is consumable; approved safety seat for lap or ticketed child (may be checked); pillow or blanket; duty free items etc.
 - (5) Infants do not have any Carry-on Baggage allowance. To be able to carry an additional Carry-on Baggage to transport the Infant's items, VB advises to purchase the "Baby Package".
 - (6) On flights which are full or near-full, at time of boarding, VB may withdraw all Carry-on Baggage that does not fit underneath the seats in front of Passengers, to be checked, at no extra cost. All valuables and/or medication needed by Passengers must be removed. Moreover, as a receipt, a Baggage claim ticket will be issued for the collection of Baggage at the baggage claim band at the final destination.
 - (7) The following table shows the details on Carry-on dimensions, weight and pieces of baggage allowed free of charge depending upon fare selected:

	ZERO	ECONOMY LIGHT	FARES EXTRA	SMART
Max number of carry-on pieces	0	1	1	2
Max weight of each carry-on piece	0 kg	10 kg	10 kg	15kg in total
Max dimensions of each carry-on piece		55 X 40 X 25 CM	55 X 40 X 25 CM	55 X 40 X 25 CM

	OTA FARES LIGHT	EXTRA
Max number of carry-on pieces	1	1
Max weight of each carry-on piece	10 kg	10 kg in total
Max dimensions of each carry-on piece	55 X 40 X 25 CM	55 X 40 X 25 CM

Note: Passengers who have chosen the Zero, Light or Extra Fares waive its right to transport part or total of its Carry-on Baggage in exchange of a discounted preferential Fare.

- (8) Passengers that would have chosen the Zero, Light or Extra Fares and show up with more than 10 (ten) kilograms as Carry-on Baggage for boarding, must show that they have paid the fee for the increased weight, otherwise they must make the payment

- to enlarge their Carry-on Baggage Allowance for up to 15 (fifteen) kilograms.
- (9) Passengers must present their Carry-on Baggage at the check-in counters for VB staff to put a distinguishing mark on them, if otherwise it could be subject to a second screening at the Airport's last departure lounges and may cause extra charges for being denied boarding.

Note: Purchasing the Baby package will allow passengers to use their stroller up to the aircraft door and have it returned at the arrival gate. Will receive priority boarding, and may bring up to 10 kg of baby items onboard on a baby bag which may include milk, water and baby's food. The aforesaid will not count as part of their carry-on baggage.

(E) Checked baggage

- (1) Upon delivery to VB of the baggage to be checked, VB will insert in the system the number of pieces and weight of the checked baggage (which act shall constitute the issuance of the baggage check) in addition VB will issue for identification purposes only, a baggage (claim) tag for each piece of baggage delivered and covered by the baggage check. All checked baggage must be properly packed in suitcases or similar containers in order to ensure safe carriage with ordinary care in handling. Fragile or perishable articles, money, jewelry, silverware, negotiable papers, securities or other valuables will not be accepted as checked baggage. VB does not allow the transportation of Valuables; therefore, their transportation is at the Passengers sole risk. Consequently, Passengers waive any right to request an indemnification from VB in case of loss under this concept.
- (2) Baggage must be checked at the airport location designated by VB and in advance of flight departures time as prescribed by VB. Advance time limit for baggage check-in for flights originating in airports outside the United States or flights departing the United States for and international destination is 60 minutes prior to scheduled flight departure.
- (3) The passenger's name must appear on the baggage. VB will supply baggage identification labels free of charge.
- (4) Baggage will not be checked to a point that is not satisfied on the passenger's ticket.
- (5) Concerning the Checked Baggage, the following are not allowed: Baggage heavier than 32 kg, Perishables (seafood, cheese, etc.), valuables (money, jewels, negotiable instruments), fragile products (such as styrofoam coolers) and regarding international flights, those banned by the country of the Airport of origin/destination.
- (6) VB does not accept Valuables in the Checked Baggage, therefore, VB shall not be held liable for the loss and/or damage to those Valuables.

(F) Free checked baggage allowance.

- (1) All our Passengers shall be entitled to carry as checked baggage up to 25 (twenty-five) kilograms, not exceeding 158 (one hundred fifty-eight) linear centimeters, free of charge, as part of their Checked Baggage under the Smart Fare, available for all our Passengers.
 - (a) VB grants a discount to all Passengers who decide to travel lighter, without Carry-on baggage and/or without Checked Baggage.
 - (b) Whenever Passengers do not require or intend to carry any Checked Baggage, VB puts at their disposal Preferential discounted Fares for those Passengers deciding to travel lightly, or without Checked Baggage, pursuant to the specifications set forth below:
 - (i) Passengers that would have chosen the Zero, Light, Light OTA, Extra or Extra OTA Fares waive their right to carry 25 (twenty-five) kilograms of Checked Baggage in exchange for a discount Fare.
 - (ii) Passengers accept that if they fail to comply with the provisions above, must purchase the extra baggage allowance required at the Airport, which may be from 15 (fifteen) and up to 32 (thirty-two) kilograms) by paying the corresponding Fee.
- (2) Passengers younger than 2 (two) years old, are not subject to a free checked Baggage allowance.
- (3) The following table shows the details on checked pieces of baggage allowed free of charge depending upon fare selected;

	ZERO	ECONOMY LIGHT	FARES EXTRA	SMART*
Max number of free Checked baggage Pieces.	0	0	1	1
Max weight of each Free checked baggage.	0 kg	0 kg	15 kg	25kg
Max dimensions of each piece .	-	-	158cm linear	158cm linear

	OTA LIGHT	FARES EXTRA*
Max number of free Checked baggage pieces.	0	1
Max weight of each Free checked baggage.	0 kg	25 kg
Max dimensions of each piece.	-	158cm linear

Note: *Passengers who purchased Smart or Extra OTA fares an exceed the Checked Baggage Allowance as per the respective Fare selected, must pay the corresponding

fees for excess baggage being limited to 32 (thirty-two) kilograms. Passenger may purchase additional pieces of Checked Baggage up to 32 (thirty two) kilograms paying the corresponding fee.

(G) Overweight baggage and additional baggage.

- (1) Passengers that exceed the Checked Baggage Allowance as per the weight for the respective Fare selected, must pay the corresponding fees for excess baggage which may be: one 15 (fifteen) kg suitcase, one 20 (twenty) kg Suitcase, one 25 (twenty-five) kg Suitcase and one 32 (thirty-two) kg Suitcase none of which may exceed 158 (one hundred fifty-eight) linear centimeters. Being limited to 32 (thirty-two) kilograms, passengers may purchase additional pieces of Checked Baggage up to 32 (thirty two) kilograms paying the corresponding fee.

(H) Oversize baggage

- (1) VB will accept baggage in excess of size upon payment of the oversize baggage fees.

(I) Small musical instruments as carry-on baggage

- (1) VB will permit a passenger to bring on-board the aircraft cabin a small musical instrument, such as a violin or flute, as part of passenger's carry-on baggage allowance according to the number and size dimensions set out in paragraph (D), if:
 - (a) The instrument can be stowed safely in a suitable baggage compartment in the aircraft cabin or under the passenger seat, in accordance with the carrier's requirements for carriage of carry-on baggage; and,
 - (b) There is space for such stowage at the time the passenger boards the aircraft.
 - (c) If you purchased the musical equipment service and your musical instrument is bigger than the permitted dimensions for Carry-on baggage, which are 55 x 40 x 25 cm (including the case or cover), you may transport your musical instrument in the passenger cabin, as long as it can be safely stowed in the overhead compartments of the aircraft. Otherwise you must check your musical instrument.

(J) Sporting & Musical equipment

- (1) VB may at the Passenger's request, transport sports or musical equipment whose dimensions and form do not conform to the regular Baggage standards, after payment of the charge for handling such equipment. The checking-in of such sports equipment shall be subject to the following conditions:
- (2) It does not exceed the maximum weight of 32 (thirty-two) kilograms.
- (3) It does not exceed 319 (three hundred nineteen) linear centimeters per item or checked container.
- (4) The transport of such items shall be subject to space availability.
- (5) The Passengers willing to carry with them sports or musical equipment must notify to VB with due anticipation.
- (6) VB shall only be liable in case of losses and/or damages to such musical instruments for up to the limits established in the applicable legislation, otherwise VB shall not be responsible for damage and/or loss of such equipment.

(K) Transport of Human Remains

- (1) VB allows ashes only, which shall be transported as Hand Luggage provided, they are placed in a sealed container to prevent spills.
- (2) Passengers must report the ashes when checking-in and at the Boarding gate and they must have the Death certificate and a cremation certificate, among other, as required by the sanitary or airport authorities and/or by VB.

(L) Pets traveling in the cargo area of the Aircraft

- (1) Passengers may transport their pet (dog) under their full responsibility in the cargo area of the aircraft as part of their Checked Baggage, provided they pay the corresponding administrative fee current as of the provision of the service.
- (2) VB shall not carry short-muzzled pets within the cargo hold due to the high risk of respiratory syndrome common in these breeds. They shall only be allowed in the cabin, if adhering to the requirements of size, weight and documentation, and the relevant liability waiver, and they shall remain the full responsibility of Passengers, owing to the possibility of developing the respiratory syndrome typical of these breeds, VB shall not be liable in the event of the unfortunate death of a pet for the aforementioned reasons.
- (3) Acceptance is subject to the availability of space at departure time.
- (4) For safety operational reasons VB may only transport a maximum of 11 (eleven) pets per flight (5 in the cargo area and 6 in the cabin of the Aircraft). VB recommends all its Passengers to acquire this service with anticipation since in the event unavailability for the flight and date requested, the service may be denied by VB without any liability whatsoever.
- (5) Pets must be at least 16 weeks (four months) at the date of the programmed departure of the flight, when the pet is checked for the cargo compartment.
- (6) Pets must travel inside hard-sided sturdy individual container provided by the Passenger, with waterproof padded bottom specifically designed to such end, in which the pet may move freely, stretch out or sit up. Likewise, the carrier shall be secured by a lock or seal provided by the Passenger to safeguard the integrity both of the pet and of the staff handling the carrier.
- (7) Pet must be harmless, inoffensive, odorless, and require no attention during transit and must be confined in a cage or container subject to inspection and approval by VB prior to acceptance.
- (8) VB recommends its Passengers not to carry pet accessories inside the carrier such as blankets, toys, rawhide, etcetera, since such might be removed at the time of the inspection and if that happened, Passengers shall be unable to request an indemnity from VB in that respect.

The carrier / container must weight no more than 45 (Forty Five) kilograms including the weight of the pet, nor exceed 319 (three hundred nineteen) linear centimeters. Only one pet per container is allowed.

- (9) VB shall not provide carriers, accessories, food and/or special care for the pets.
- (10) VB may deny transport of a pet without any liability whatsoever in such cases where the Passengers fail to present all arrangements or assume full responsibility for complying with any applicable laws, customs and/or governmental regulations, requirements or restrictions of the country, state or territory to which the animal is being transported.
- (11) On Connecting Flights, VB shall not carry pets in the cargo hold, since, due to flight characteristics, airport conditions and Connection times, proper care and attention may not be possible.

(M) Pets traveling in-Cabin

Transport of live animals aboard VB aircrafts is only available for dogs and cats in-cabin under the following conditions:

- (1) Service shall be limited to 1 (one) pet per Passenger and a maximum of 6 (six) pets in cabin per flight. Passengers must pay the administrative fee current by the time of the provision of the Service.
- (2) Pets in the cabin must remain inside an individual carrier provided by the Passenger, made of rigid or semi-rigid material in case of dogs or rigid material in case of cats. In any case, the carrier must be lined with absorbent material (leak-proof) and have the following maximum dimensions: 45 cm long x 35 cm wide x 20 cm high. The carrier must be specifically designed to such end and allow the pet to move freely, stretch out or sit up. Likewise, the carrier shall be secured by a lock or seal provided by the Passenger to safeguard the integrity both of the pet and of the staff handling the carrier.
- (3) VB shall only transport in the cabin dogs and/or cats whose weight including the carrier, does not exceed of 12 kilograms in the aggregate. Pets must be at least 8 weeks (2 months) old by the time of the flight and not depend on their mother for feeding.
- (4) The carrier must be stowed under the seat in front of the Passenger's. If it should exceed the dimensions allowed, the pet must be checked-in provided the carrier's construction is rigid and depending on the availability of the service.
- (5) The carrier must completely contain the pet, in other words, the pet must remain completely inside the carrier throughout the flight, without any part of it showing outside the carrier.

- (6) VB reserves the right to deny this service if the carrier fails to comply with the aforementioned dimensions and weight indicated in this section.
- (7) Passengers willing to transport their pets on board the cabin must show up at the check-in counters of the corresponding Airport with the pet and the documents required for the transportation within the time frames set forth in this section, for international flights 3 (three) hours before the flight departure.
- (8) If necessary or required due to any special situation or for the safety of all the Passengers, your pet may be relocated to the cargo hold without liability for VB.
- (9) VB shall carry short-muzzled pets in the cabin, if adhering to the requirements of size, weight and documentation required as well as providing the relevant liability waiver, and they shall remain the full responsibility of the Passenger, owing to the possibility of developing the respiratory syndrome typical of these breeds.
- (10) VB shall not be liable in the event of the unfortunate death of a pet for the aforementioned reasons.

Note: For the transportation of pets in-cabin or in the cargo hold, Passenger must, without exception, present the following documentation at the check-in counters:

For International Flights:

- (a) The pet's health certificate issued in letterhead paper by a veterinarian with inclusion of the owner's name and address attesting to the pet's good health, in other words that the pet is not undergoing a healing process and that it is fit to travel by air.
- (b) The pet's vaccination certificate indicating that the rabies vaccination has been recently applied according to its age, with indication of the vaccination's brand, laboratory name, lot, expiry date and the date on which it was administered.
- (c) Certificate of the pet's last deworming/flea/tick treatments.
- (d) VB Liability waiver duly signed.
 - (i) VB reserves the right to admit those pets whose owners fail to present the above documentation.
 - (ii) Once at the Airport, the airline's staff shall verify the compliance with the requirements herein, and at the discretion of VB the pet transport service may be denied to such pets that do not seem in good condition, appearing sick, emitting unpleasant odors, or very stressed or anxious.
 - (iii) For the safety of all Passengers, VB will not allow traveling with pets in the rows located in emergency exits, so if such were the case, the crew may make the change to any other seat available. In the event of emergency, pets shall

not be provided oxygen, since supplementary oxygen masks or supplementary therapeutic oxygen is only for Passengers.

(N) Guidelines for transportation of LAGs.

Passengers willing to transport LAGs must abide by the following guidelines:

- (1) All LAGs must be kept in containers of a maximum volume of 100 (one hundred) milliliters each (or its equivalent volumetric measure for instance, fluid ounces). When the item's reference is in mass units, 100 (one hundred) grams may be deemed to equal 100 (one hundred) milliliters (or its equivalent in other mass units).
- (2) Containers with LAGs must be kept in resealable transparent plastic bags (no more than 1-liter in capacity, measuring 20.5x20.5 cm or 25x15cm or its equivalent). Containers must fit inside the bags comfortably.
- (3) No LAGs in container exceeding 100 (one hundred) milliliters shall be allowed, not even if they are only partially full. No empty containers are allowed, regardless of their size.
- (4) Only one bag of this type per passenger is allowed and it must be presented separately for inspection.
- (5) All those LAGs failing to comply with these guidelines and/or the Airport of origin and/or destination guidelines, will be collected at the inspection points of each Airport before the flight departure.
- (6) An exception may apply to Passengers with special medical or dietary needs (such as baby food) provided the Passenger proves that they are essential for health (or dietary) purposes, in other words, that in lack of them the Passenger's health could be seriously compromised. To such end, the Passenger must submit a proof of authenticity (confirm that the name in the medicine's label matches the one in the prescription). The requirement of keeping them inside a plastic bag does not apply to baby food on board the Aircraft.
- (7) Transporting Perishables in international flights is not allowed.
 - (a) Passengers assume liability for the Perishables in their Carry-ons and for any damage or loss and/or any incident that could arise in connection therewith to the detriment of VB and/or any other Passenger and releases VB from any liability resulting thereunder.

(O) Restricted and prohibited articles

- (1) Any article listed in the Department of Transportation Hazardous Materials Regulations (49 CFR 171-177); the

International Civil Aviation
Organization Technical Instructions for
the Safe Transport of Dangerous Goods by
Air and/or the IATA Dangerous Goods
Regulations will not be accepted.

- (2) Passenger may verify the list of prohibited items both in respect of Carry-ons and Checked Baggage at VB's website. If any Passenger is carrying any of those articles, such may be confiscated to the extent that they may endanger the health and physical integrity of the Passengers and/or the crew, or the safety and tranquility of the Aircraft and any of its components.

(P) Charges

- (1) Charges for carry-on baggage
- | | USD |
|--------------------------|-------|
| Extra piece 10kg: | 62-85 |
| Weight increase to 15kg: | 14-95 |
- (2) Checked baggage
- | | USD |
|-------------------|--------|
| Extra piece 15kg: | 25-110 |
| Extra piece 20kg: | 28-125 |
| Extra piece 25kg: | 31-150 |
| Extra piece 32kg: | 56-165 |
- (3) Excess baggage
- | | USD |
|----------------------------|--------|
| Weight increase to 20kg:* | 6-60 |
| Weight increase to 25kg:* | 12-115 |
| Weight increase to 32kg:* | 17-160 |
| Weight increase to 32kg:** | 6-70 |

*For Extra Fares

**For Smart Fares

- (4) Oversized baggage
- | | USD |
|--------------------|-------|
| Oversized baggage: | 27-95 |
- (5) Extemporaneous Documentation
- | | USD |
|------------------------------|--------|
| Extemporaneous Documentation | 47-110 |
- (6) Baby Package
- | | USD |
|--------------|-------|
| Baby Package | 20-25 |
- (7) Sporting equipment
- | | USD |
|--------------|--------|
| Sporting Eq: | 33-130 |
- (8) Musical equipment
- | | USD |
|-------------|--------|
| Musical Eq: | 31-130 |
- (9) Pet in cabin
- | | USD |
|--|-----|
|--|-----|

Tariff: VB1
Carrier: AEROENLACES NACIONALES S.A. DE C.V. - VB

DOT No. 945

Pet in hold:	50-61
(10) Pet in hold	
	USD
Pet in hold:	50-61

Rule 130 Fares

(A) General

The mileage routings or specified routings contained in this tariff shall apply only when transportation is between the last point of departure in the USA and the first point of arrival outside the USA, or vice versa, via the service of VB. Fares apply only for air carriage from the airport at the point of origin to the airport at the point of destination and do not include ground transfer service between airports and city centers.

(B) Applicable fares

(1) Fare construction definitions

(a) One way trip/one way subjourney.

Part of a journey where travel from one country does not return to such country and for which the fare is assessed as a single pricing unit using a one way fare.

(b) Round trip

(i) The term "round trip" is equivalent to a return journey and means travel entirely by air from a point to another point and return to the original point comprising two half round trip fares components only, for which the applicable half round trip fare for each fare component, measured from the point of unit origin, is the same for the routing travelled;

(ii) When a round trip ticket is purchased prior to commencement of carriage, the fare for such trip will be the round trip fare published for the desired routing and the class of service used. If no round trip fare is published, the Applicable fare will be the sum of the one way fares published for the segments of the desired routing and for the class of service used. When transportation is partially via fares governed by this tariff and partially via fares published in other tariffs, 50 percent of a round trip fare governed by this tariff may be combined with 50 percent of a round trip fare published in other tariffs to construct a through round trip provided that:

(aa) fares which, by their own terms, are not combinable with other fares, shall not be used in the construction of round trip fares;

(bb) the most restrictive provisions applicable to any fare used in the Construction will apply to the

entire trip.

- (d) Open jaw trips
 - (i) Normal fare open jaw
Travel from one country and return thereto, comprising two international fare components only and where.
 - (aa) The outward point of departure in the country of unit origin and the inward point of arrival in the country of unit origin are different (origin open jaw)
 - (i) Both international and domestic surface breaks not permitted
 - (bb) The outward point of arrival and the inward point of departure are different (turnaround open jaw)
 - (i) Both international and domestic surface breaks not permitted.
 - (cc) The outward point of departure in the country of unit origin and the inward point of arrival in the country of unit origin are different (origin jaw) and the outward point of arrival and the inward point of departure are different (turnaround open jaw)
 - (i) Combination of an origin open jaw and a turnaround open jaw not permitted.

(D) Construction of fares

- (1) Combinations
fares may be combined with other fares, provided that such fares permit combinability.
 - (a) Unless otherwise stated in a particular fare rule, half of a round trip fare governed by one rule must not be combined with half of another round trip fare governed by a different rule in order to construct a different type of round trip fare.
 - (b) Unless otherwise stated in an applicable fare rule, when combining special fares with other types of fares, the restrictive provisions of the special fare apply only to special fare and not to any other fare used in combination.
 - (c) Combinations with other fares must not extend the validity period.

Rule 9998 VB-1 Table of Contents

<u>Title</u>	Rule No.
Definitions	1
Standard Format of Electronic Rules	2
Application of Tariff	5
Transport of Disabled / Non-Ambulatory Passengers	20
Refusal to Transport - Limitations of Carrier	25
Taxes	40
Liability of Carriers	55
Baggage Regulations	116
Fares	130